

FIG. 1

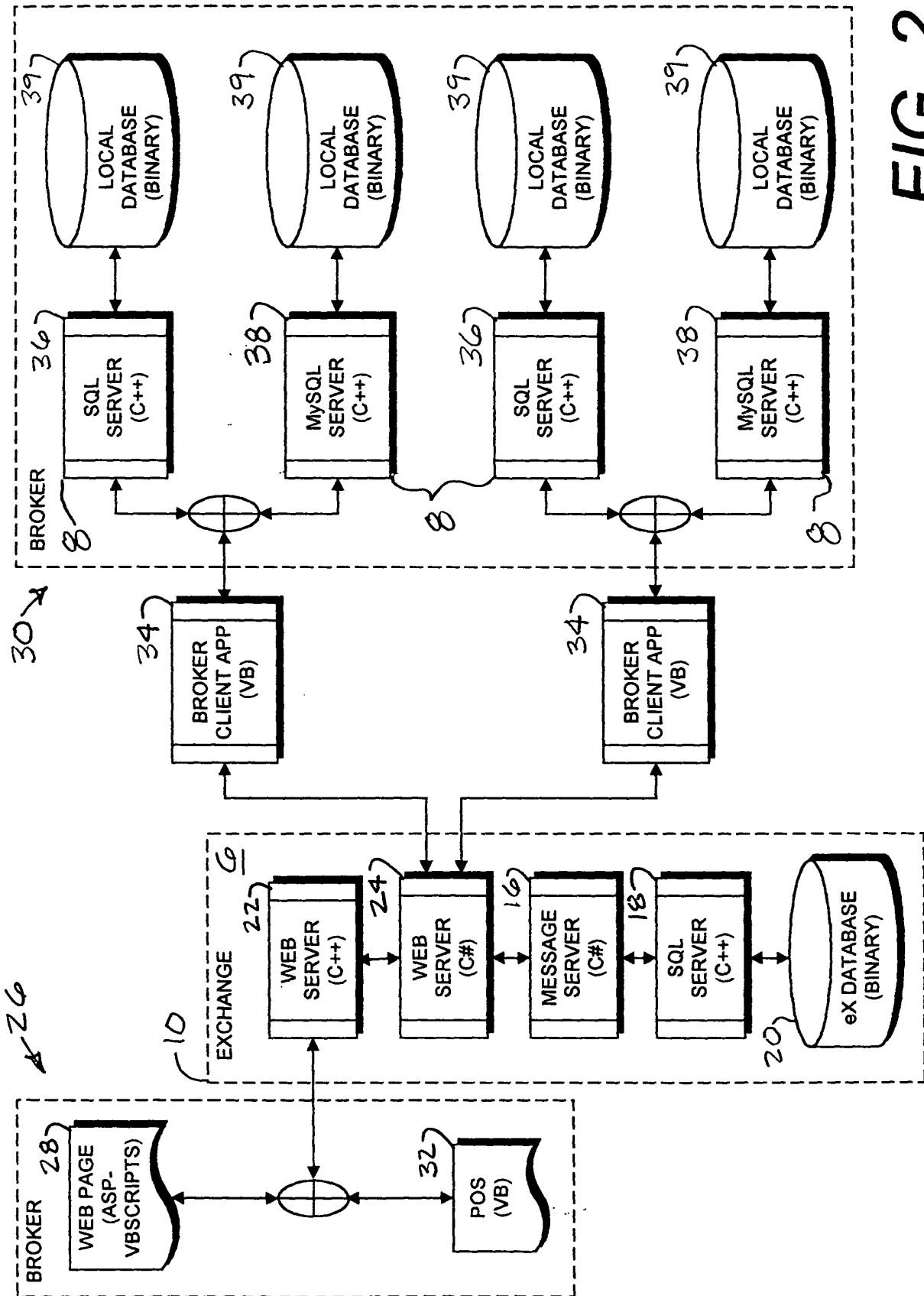
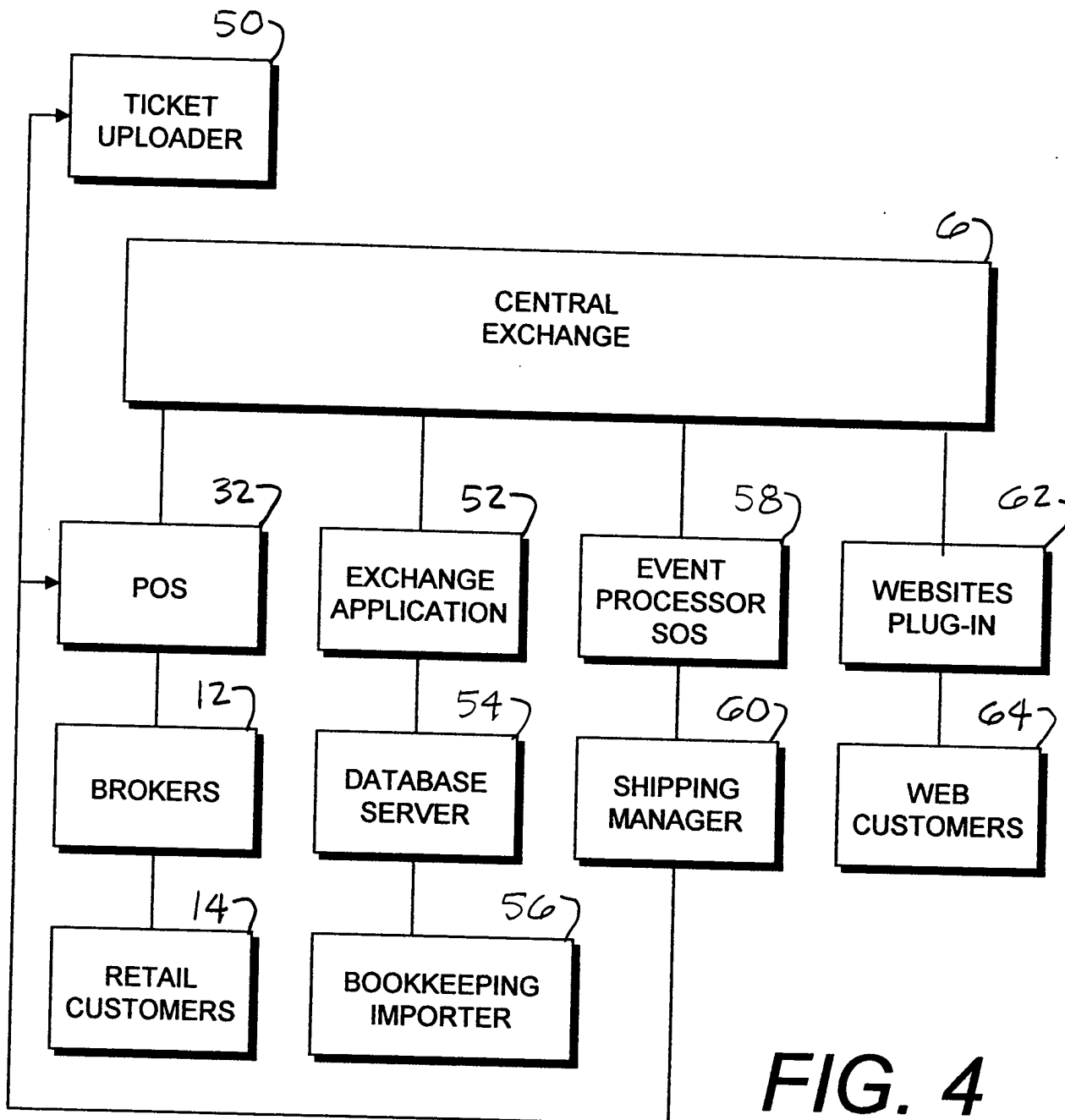


FIG. 2

RULE	EFFECTS	WHERE	TYPE
Show my ticket group(s) everywhere	My Tickets	Everywhere	Show Mode
Show my ticket group(s) on my website	My Tickets	My Website	Show Mode
Don't show my ticket group(s) on my website	My Tickets	My Website	Show Mode
Show my ticket group(s) on this broker's website	My Tickets	Others Website	Show Mode
Don't show my ticket group(s) on this broker's website	My Tickets	Others Website	Show Mode
Show my ticket group(s) on my eXchange	My Tickets	My eXchange	Show Mode
Don't show my ticket group(s) on my eXchange	My Tickets	My eXchange	Show Mode
Show my ticket group(s) on this broker's eXchange	My Tickets	Others eXchange	Show Mode
Don't show my ticket group(s) on this broker's eXchange	My Tickets	Others eXchange	Show Mode
Show this broker's ticket group(s) on my website	Others Tickets	My Website	Show Mode
Don't show this broker's ticket group(s) on my website	Others Tickets	My Website	Show Mode
Show this broker's ticket group(s) on my eXchange	Others Tickets	My eXchange	Show Mode
Don't show this broker's ticket group(s) on my eXchange	Others Tickets	My eXchange	Show Mode
Markup my ticket group(s) on my website	My Tickets	My Website	Markup
Markup this broker's ticket group(s) on my website	Others Tickets	My Website	Markup
Only show my ticket group(s) on my website	My Tickets/Others Tickets	My Website	Show Mode
Only show my ticket group(s) on my eXchange	My Tickets/Others Tickets	My eXchange	Show Mode
Don't show any ticket group(s) on my website	My Tickets/Others Tickets	My Website	Show Mode
Don't show any ticket group(s) on my eXchange	My Tickets/Others Tickets	My eXchange	Show Mode
Only show my ticket group(s) on my website (Qty Limited)	My Tickets/Others Tickets	My Website	Show Mode

Fig. 3



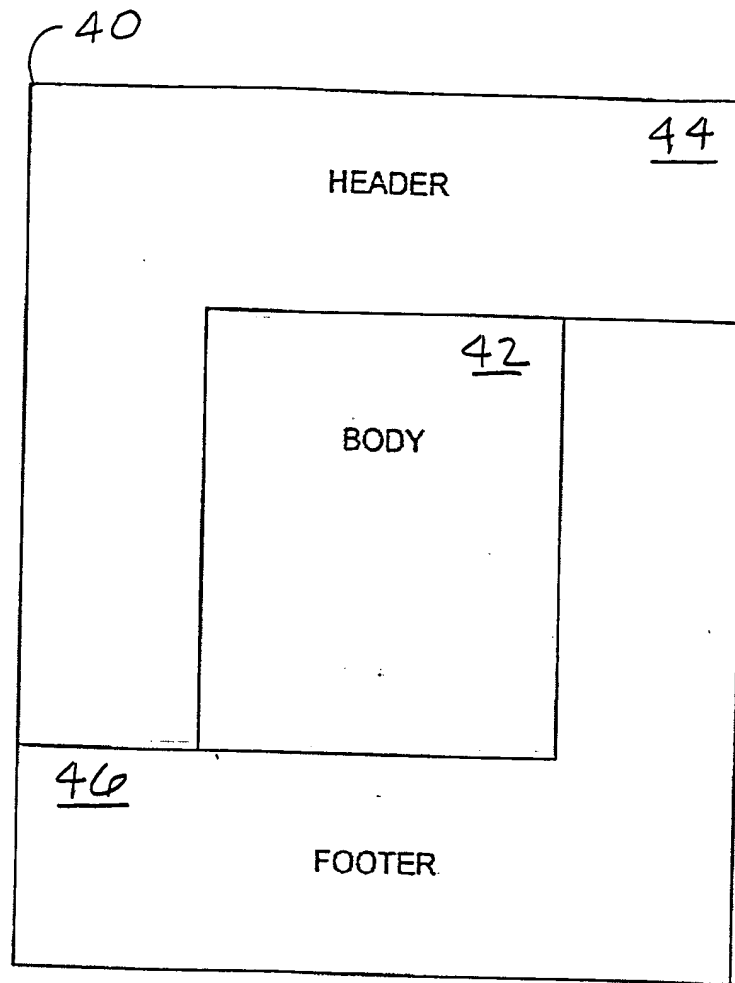


FIG. 5

You can create non real-time tickets that will show up in the system. If the tickets are not real, you must mark them fake so they will not show up on other broker's websites. This is the default.

SEARCH SOS EVENTS

EVENT NAME

VENUE NAME

EVENT DATE

TICKET INFORMATION

SECTION

ROW

FIRST SEATS (01-10)

QUANTITY

LIST PRICE

FACE

☒ SHOW ON THE WEB

☐ SHOW ON EXCHANGE

☒ FAKE TICKETS

☒ ALLOW SPLITTING OF TICKET GROUP

FIG. 6

These rules denote how many tickets you will sell from a package of tickets. For example, if you have 4 tickets, you would by default sell 4 or 2 tickets, but not 3 or 1, which would leave you with a single. You can change this behavior here.

Save

Defaults

QTY	POSSIBLE SPLITS
2	2
3	3,1
4	4,2
5	5,3,2,1
6	6,4,2
7	7,5,4,3,2,1
8	8,6,4,2
9	9,7,6,5,4,3,2,1
10	10,8,6,4,2
11	11,9,8,7,6,5,4,3,2,1
12	12,10,8,6,4,2
13	13,11,10,9,8,7,6,5,4,3,2,1
14	14,12,10,8,6,4,2
15	15,13,12,11,10,9,8,7,6,5,4,3,2,1
16	16,14,12,10,8,6,4,2
17	17,15,14,13,12,11,10,9,8,7,6,5,4,3,2,1
18	18,16,14,12,10,8,6,4,2
19	19,17,16,15,14,13,12,11,10,9,8,7,6,5,4,3,2,1
20	20,18,16,14,12,10,8,6,4,2

FIG. 7

BROKER SETTINGS

CREDIT CARD

This is the credit card that will be used to buy tickets from other brokers on credit card items:

CARD NUMBER:

NAME ON THE CARD:

CARD EXPIRATION:

CARD TYPE:

CREDIT CARD PROCESSOR

Be sure to leave this blank if you are not currently using a service.

PROCESSOR: ☒ Verisign ☐ Authorize Net ☐ None

PARTNER:

USERNAME:

PASSWORD:

DOMAINS:

ID	DOMAIN	FULL CHARGE	AUTH 1\$	NONE	CSC
1	ticketsolutions.com	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
3	priceeventweb.com	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="checkbox"/>
45	tickets4u.com	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="checkbox"/>

WEBSITE

Rules for marking up the price on your tickets, and other brokers tickets.

DEFAULT MARKUP:

DEFAULT MARKUP (MY TIX):

MINIMUM MARKUP:

HANDLING FEE:

WEBSALE CUTOFF:

FIG. 8

- site selection
- upload
- URL builder
- default page
- change header
- change footer
- about page
- privacy policy
- terms of use
- colors & fonts
- confirm e-mail
- contact e-mail
- e-mail's header
- refresh website
- event calendar
- HotEvents editor

Which website do you want to edit?

ticketsolutions.com

Select Domain

FIG. 9

TRANSACTION STEPS

-
- 1) webservice sends request
 - 2) server parses and builds request documents
 - 3) server sends request to app #1
 - 4) app #1 sends back tickets
 - 5) server sends sell document to app #2
 - 6) app #2 issues back confirm
 - 7) server sends confirm to webservice
 - 8) webservice issues a CLOSE CON
 - 9) server sends acknowledgment to app #2
 - 10) app #2 issues CLOSE CON
 - 11) server sends acknowledgment to app #1
 - 12) app #1 acknowledges CON CLOSED
 - 13) server sends acknowledgment to webservice
-

FIG. 10

Ultra:

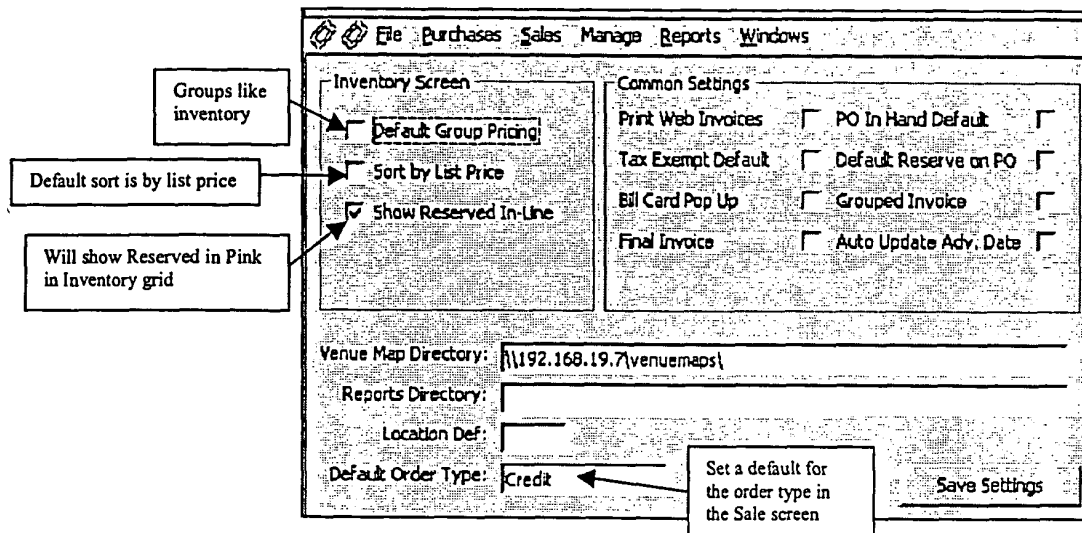


FIG. 11

Enterprise:

The screenshot displays the 'Enterprise' software interface with a menu bar (File, Purchases, Sales, Manage, Reports, Windows, Help) and a toolbar. The main window is divided into several sections:

- Inventory Screen:** Includes checkboxes for 'Default Group Pricing' (unchecked), 'Sort by List Price' (checked), and 'Show Reserved In-Line' (checked).
- Broker Information:** Fields for Name, Address, City, State, Zip Code, Phone # (913-384-4751), and Fax # (913-451-7832). A checkbox 'Show this info on invoices' is checked.
- Customer Requirements:** Checkboxes for 'Upper Case' (checked), 'Last Name' (checked), 'Fax' (unchecked), 'City' (checked), 'E-Mail' (unchecked), and 'Referral' (checked).
- Venue Map Path:** http://
- Report Path:** C:\Program Files\Ticket Solutions\Enterprise\rep
- TicketsNow Path:** C:\Documents and Settings\Administrator\Desktop
- Fax Auth. Comments:** fax authorization comment
- Invoice Disclaimers:** Four lines for text entry and a 'Sign' button.
- Miscellaneous:** Includes checkboxes for 'Print Web Invoices' (checked), 'Auto Complete Sales' (unchecked), 'Tax Exempt Default' (checked), 'Bill Card pop up' (checked), 'Edit Handling Fee' (checked), 'Grouped Invoice' (unchecked), 'Handling Default' (10%), 'Cust Fax on Invoices' (checked), 'Location Default' (unchecked), 'Cust P2 on Invoices' (checked), 'Handling Text' (empty field), and 'Cust Cell on Invoices' (checked). A checkbox 'Notify me about new Enterprise versions' is checked.
- Automatically Print Invoices received from Web Orders:** A section with input fields for Left (0.25), Right (0), Top (0), and Bottom (0).

A 'Save' button is located at the bottom left of the window.

FIG. 12

Purchases

1. New PO

Complete this portion first, contains payment method

Click the "Select Events" button.

* TIP: For adding a season of tickets, multiple events with the same venue can be selected and taken into the PO at once, in this instance, do a broad search

After searching for the desired Event, highlight the event(s) and Select "Add to PO"

Type in portion of search criteria for customer, Select "Add/Search"

Select the correct customer from the results by double clicking on the line, this will move the customer info into the PO

Select "Odd/Even" for venues where seat # skip

Section & Qty are required

When complete select "Save"

"Overs" allows you to split the cost of the tickets...
ie. Tickets are bought for a total cost of \$50 (\$40 is due to a credit card and \$10 is due to the person as an "over"). This would break the payments through QuickBooks into a \$40 liability to the credit card and \$10 as an "over".

Enterprise POS
Customer not found.
OK

File Purchases Sales Manage Reports Windows Help

Payment Information
Payment: ☐ Check ☐ Credit Card ☐ Total PO Amount: Set Reserve: \$0.00
Check No: 1200 Location: Reference No: Reserved To:
Representative: Jerry POB / Date:

Event Listing
Date Event Venue EVENT_ID VENUE_ID

Customer Information
ID:
First/Last Name:
Company:
Address:
City, State, Zip:
Phone: Phone2:
Date of Birth: Driver's It:
History Clear Add/Search (F3)

Headliner Name: NHL All Star Game (NHL)
Venue Name:
Event Date:
Event Name:
Use Ctrl/Shift MultiSelect
Events: 2003 NHL All Star Saturday Only Office Depot Center (Hockey) Saturday, 02/01/03
2003 NHL All Star Saturday & Sunday Office Depot Center (Hockey) Saturday, 02/01/03
2003 NHL All Star Sunday (Hockey) Office Depot Center (Hockey) Sunday, 02/02/03
Add Add to PO Show Headliners With No Events

Cost: 0 Overs: 0
Total: 0
Delete Save Clear Last Tx

Venue Map (F2) Print PO (F4) Quote Adv. Quote Complete PO (F10) PO Notes Close PO Events

File Purchases Sales Manage Reports Windows Help

Phone: 555-555-1212 Address:
First Name: FRED Email:
Last Name: FLINTSTONE City:
Company: some company Zip:
Cust Type: State:
Cust ID: Notes:
CC No:
Search Change Sort (F3)
Clear Choose to Merge

CustID First Name Last Name Company Phone Phone2 City
131 FRED FLINTSTONE some company 555-555-1212 Overland Park

First/Last Name: [FLINT]
Company:
Address:
City, State, Zip:
Phone: Phone2:
Date of Birth: Driver's It:
History Clear Add/Search (F3)

Section: Row:
First Seat: Qty: Odd/Even ☐ Wholesale ☐
Face: 0 List: 0
Cost: 0 Over: 0
Total: 0
Seating Int. Notes:
Ext. Notes:
Section: Row:
First Seat: Qty: 2 Odd/Even ☐ Wholesale ☐
Face: 0 List: 0
Cost: 0 Over: 0
Total: 0.00
Delete Save Clear Last Tx

FIG. 13

2. Search POs

Enter search criteria to locate Purchase Order

File Purchases Sales Manage Reports Windows

Headliner: Disney On Ice (Theatre)

Event: 4/6/2001 - Toy Story @ Kemper Arena (Open Floor)

Category: Consignment [All]

Venue: Seller:

Date: PO #: Search Clear

Event: 4/6/2001 - Toy Story @ Kemper Arena (Open Floor)

Priced: 0 UnSold Inven: 0 Quoted: 0 All Inven: 16

PE	Tix	PO	Pu	PE	Tix	PO	Pu	PE	Tix	PO	Pu
A				D				G			
B				E				H			
C				F				I			

PO Results

PO ID	Status	PO Date	Customer	Company	Total	Qty	Cal	Event Date	Event	Venue	SECTION	ROW	SEATS
3056	Comp	3/2/2001	TICKET MASTER	TICKETMASTER	\$166.00	8	C	4/6/2001	Toy Story	Kemper Arena (Open	115	H	01
3062	Comp	3/2/2001	TICKET MASTER	TICKETMASTER	\$166.00	8	C	4/7/2001	Toy Story	Kemper Arena (Open	115	K	08
3063	Comp	3/2/2001	TICKET MASTER	TICKETMASTER	\$166.00	8	B	4/7/2001	Toy Story (Maines1)	Kemper Arena (Open	116	J	01
3061	Comp	3/2/2001	TICKET MASTER	TICKETMASTER	\$166.00	8	B	4/7/2001	Toy Story (Maines2)	Kemper Arena (Open	116	J	01
4149	Comp	4/5/2001	TICKET MASTER	TICKETMASTER	\$214.50	1				Kemper Arena (Open	114	P	14
4149	Comp	4/5/2001	TICKET MASTER	TICKETMASTER	\$214.50	1				Kemper Arena (Open	114	P	15
4149	Comp	4/5/2001	TICKET MASTER	TICKETMASTER	\$166.00	8				Kemper Arena (Open	115	H	01
26142	Comp	3/22/2002	TICKET MASTER	TICKETMASTER	\$20.92	1	B	3/29/2002	Disney On Ice	Kemper Arena (Open	113	M	14
37042	Comp	9/18/2003	TICKET MASTER	TICKETMASTER	\$20.92	1	B	9/18/2002	Disney On Ice : Princess	Dunkin Donuts Center	129	B	08
37042	Comp	9/18/2003	TICKET MASTER	TICKETMASTER	\$20.92	1	B	9/18/2002	Disney On Ice : Princess	Dunkin Donuts Center	129	B	08

PO Probability PO Notes Hist/Notes (F6) Print PO (F4) View PO Cancel PO Venue Map (F2)

Opens the Customer History & Notes

Add/View PO Notes

Provides a PO Report of the profit made on the selected PO

Ability to cancel the PO (if it hasn't already been canceled or is expired)

Ability to modify info entered on the PO

FIG. 14

3. Create Mass PO Tickets

Input New Inventory

Search/Event Selection
 Headline: NHL All Star Game (NHL)
 Event: 02/01/03 TBA 2003 NHL All Star Saturday Uny
 Venue: NATIONAL CENTER
 Event Date: 2/1/03

Section: E
 Row: 04
 First Seat: 1
 Quantity: 1
☐ In Hand ☐ Web
☐ Wholesale ☐ Exchange

Seating Desc:
 Confirmation #:
 Face:
 Cost:
 Item Status: OPEN
 Location:
 Ticket Buyer:

Buttons: Close, Create and Add to Mass PO

When view has been completed, Select "Create and Add to Mass PO"

Purchases Sales Manage Records Windows Help

Section	Row	Seat	Event	Event Date	Cost	Over	Sold For
E	04		2003 NHL All Star Saturday	02/01/03 - TBA	\$0.00	\$0.00	\$0.00
E	04		2003 NHL All Star Saturday	02/01/03 - TBA	\$0.00	\$0.00	\$0.00
E	04		2003 NHL All Star Saturday	02/01/03 - TBA	\$0.00	\$0.00	\$0.00
E	04		2003 NHL All Star Saturday	02/01/03 - TBA	\$0.00	\$0.00	\$0.00
E	04		2003 NHL All Star Saturday	02/01/03 - TBA	\$0.00	\$0.00	\$0.00

Buttons: Update Selected Rows, Delete Selected Rows, Refresh

Customer Information
 ID: [Field]
 First/Last Name: [Field]
 Company: [Field]
 Address: [Field]
 City, State, Zip: [Field]
 Phone: [Field] Phone 2: [Field]
 Date of Birth: [Field] Driver's B: [Field]

Payment Type: Credit Card
 Credit Card: [Field]
 Check No: [Field]
 Total PO Amount: 0.00
 Reference No: [Field]
 Location: [Field]
 Representative: Jerry
 Purchase Date: 1/20/2003

Buttons: History, Clear, Add/Refresh (F5), Purchase (F10), Close, Select Tickets

Search for the Customer information, if necessary add the customer information to the database.

Select "Purchase"

Select "Yes" to sell the tickets now. You will then be taken to the Sales, Inventory screen.

Sell Tickets?
 Would you like to add these tickets to your shopping cart to sell them now?

Buttons: Yes, No

FIG. 15

4. Mass PO

Use to search for Mass POs, Advanced Quotes or Cancelled POs.

The screenshot shows a software application window with a menu bar (File, Purchases, Sales, Manage, Reports, Windows). The main area is divided into several sections:

- Search Filters:** Headliner: Ellen Degeneres (Concerts), Date: [empty], Search button, Show Expired checkbox, Consignments checkbox, Expired checkbox, All Sold checkbox.
- Found Events:** 1 event listed: Ellen Degeneres 3/14/2003 TBA @ Midland Theatre. A Show All button is next to it.
- Pricing Controls:** List/Wholesale tabs, Set Price: [empty], +/- \$ Change: [empty], +/- % Change: [empty].
- Event Details:** Section: [empty], Location: [empty], Category: [empty].
- Buttons:** Update Cat, Clear, Update Selected, Add to Exchange, Unshare, Add to PO, Venue Map (F2).
- Seating Selection:** A table with columns Category, Section, and Row. All three columns contain the text "ALL".
- Ticket Count:** 8.
- Results Table:** A table with columns: In, Loc, Event, Venue, Event Date, Cat, Section, Row, Seat, List, Cost, Sold Price, Whole. The first row contains: [checkbox], 0, KC, Ellen Degeneres, Midland Theatre, Mar 14, LC ORC, F, 05, \$95.00, \$52.74, \$55.00, \$.

FIG. 16

5. Advanced Quotes

File Purchases Sales Manage Reports Windows
2

Tasks

Find PO's (CTRL-F)

Print PO (CTRL+P)

View PO (CTRL+V)

View Mass PO (CTRL+M)

• Review Sold Tickets on Advanced Quotes

PO	Event	Event Date	Venue	AvgFace	AvgCost	AvgSoldFor	Section	Row	Seats	Customer
40547	Dallas Cowboys vs	11/24/2002	Texas Stadium	\$0.00	\$0.00	\$0.00	16	32	105-107	ROBERT MARSHALL
40547	Dallas Cowboys vs	11/24/2002	Texas Stadium	\$0.00	\$0.00	\$50.00	06	39	105-106	ROBERT MARSHALL
44162	Elen Degeneres	3/14/2003	Midland Theatre	\$0.00	\$52.74	\$95.00	LC ORC	F	08-12	TICKETMASTER TICKE
44177	George Strait	2/28/2003	Freedom Hall (Center	\$0.00	\$64.87	\$150.00	SEC 11	G	07-08	TICKETMASTER TICKE
44177	George Strait	2/28/2003	Freedom Hall (Center	\$0.00	\$55.63	\$185.00	SEC 13	S	01-02	TICKETMASTER TICKE
40325	Hairspray	12/3/2002	Nail Simon Theatre	\$0.00	\$0.00	\$200.00	ORCH	S	17-19	WARREN KANTOR
42963	Kansas City Chiefs vs	12/22/2002	Arrowhead Stadium	\$0.00	\$0.00	\$0.00	REC	END	103-109	HAUDEN ABBOTT
42197	Phish	2/18/2003	Pepsi Center (End	\$0.00	\$42.11	\$90.00	308	15	10-11	PHISH FAN CLUB
42127	Phish	2/18/2003	Pepsi Center (End	\$0.00	\$43.75	\$75.00	324	06	01-04	PHISH FAN CLUB
42129	Phish	2/18/2003	Pepsi Center (End	\$0.00	\$42.20	\$75.00	329	11	09-12	PHISH FAN CLUB
42130	Phish	2/20/2003	Allstate Arena (End	\$0.00	\$42.64	\$165.00	FLOOR	5A	**	PHISH FAN CLUB
36320	Rolling Stones	10/12/2002	Ford Field (Stones)	\$90.00	\$107.27	\$107.27	105	31	01-10	TICKETMASTER TICKE
43717	St Louis Rams vs San	12/30/2002	Edward Jones Dome	\$0.00	\$0.00	\$115.00	101	4	01-02	NICK METZGER
43017	St Louis Rams vs San	12/30/2002	Edward Jones Dome	\$0.00	\$0.00	\$20.00	405	5	04-05	NICK METZGER

Ability to Search for a particular PO, Print the PO and View the PO

* For tickets sold on an Advanced Quote, PO must be completed for accounting purposes.

FIG. 17

6. PO Queue

Contains queued data from Non-Real Time sales off the Exchange, which can be edited and matched against an event and then completed into a Completed PO.

File Purchases Sales Manage Reports Windows

Search
 Event: Event Date: Search Print Invoice
 Venue: Assigned To: UNASSIGNED Clear Trader Import

Queued Purchase Orders - Double Click to Edit

Assigned To	Ref No	Inv ID	Event	Venue	Event Date - Time	Odd	Seating	Qty	Cost	Face	Sold For	Purchased From
Jon Wilson	2055	159330	CMT Flameworthy	Gaylord Entertainment	4/7/2003 - 8:00 PM	1	Section 105, Row EE, s	2	\$250.00	0	\$340.00	AAATX (AL)

Event: CMT Flameworthy Video Music Event Date: 4/7/2003 State: Search Add Event
 Venue: City: Show Expired: ☐ Clear

Events

Event	Venue	Event Date	Event Time	City & State	Event ID
CMT Flameworthy Video Music Awards	Gaylord Entertainment	04/07/03	8:00 PM	Nashville, TN	222105

FIG. 18

Sales

1. Pending Pre Orders

File Edit Database Data Manage Reports Windows Help

Event: [] Status: ALL
 Venue: [] Sales Rep: [] Assigned To: ALL
 Event Date: [] Customer: [] Search Clear Web Only PRE ORDERS

Enter search criteria & select "Search"

Status	Assigned	Type	SalesRep	Customer	Event - Venue	EventDate	ET	Qty	Seating	SoldFor	SaleDate	Referral	Comment
ADV	JENNY	SOME COMPANY						2	ADV	\$50.00	1/22/2003	BLAH2	
ADV	JENNY	TSI DAVE RING			A Musical Journey			2	ADV	\$25.00	1/22/2003	Current Customer	
ADV	JENNY	TSI DAVE RING			Alan Jackson			2	ADV	\$100.00	1/22/2003	Current Customer	
ADV	JAKE	TICKET SOLUTIONS			10000 Maracas	12/12/2002		2	ADV	\$125.00	9/10/2002	TEST	
ADV	JENNY	MOVIE STAR KEVIN			Super Bowl	1/25/2003		2	ADV plaza field	1,750.00	1/16/2003	Current Customer: hkbhguuygygouuygyghy	
ADV	JAKE	MOVIE STAR KEVIN			Super Bowl	1/25/2003		2	ADV Lower	1,000.00	11/15/2002	Current Customer: Lower Level Endzone	
ADV	STEVEK	HAMMER-U, INC.			Super Bowl	2/2/2003		2	ADV	1,000.00	11/15/2002	KQRC 98.9 THE	
ADV	JAKE	MATT WATSON			1964: the Tribute	10/12/2003		2	ADV	\$125.00	10/16/2002		

Notes: [] Status: [] Assigned To: UNASSIGNED

Delivery Date: [] Update

Venue Map Payments
 Order Completion F4 Order
 Hist/ Notes (F5) Print (F4)
 Cancel Order

Once an order has been selected, various options will become available

Status	Assigned	Type	SalesRep	Customer	Event - Venue	EventDate	ET	Qty	Seating	SoldFor	SaleDate	Referral	Comment
ADV	JENNY	SOME COMPANY						2	ADV	\$50.00	1/22/2003	BLAH2	
ADV	JENNY	TSI DAVE RING			A Musical Journey			2	ADV	\$25.00	1/22/2003	Current Customer	
ADV	JENNY	TSI DAVE RING			Alan Jackson			2	ADV	\$100.00	1/22/2003	Current Customer	
ADV	JAKE	TICKET SOLUTIONS			10000 Maracas	12/12/2002		2	ADV	\$125.00	9/10/2002	TEST	
ADV	JENNY	MOVIE STAR KEVIN			Super Bowl	1/25/2003		2	ADV plaza field	1,750.00	1/16/2003	Current Customer: hkbhguuygygouuygyghy	
ADV	JAKE	MOVIE STAR KEVIN			Super Bowl	1/25/2003		2	ADV Lower	1,000.00	11/15/2002	Current Customer: Lower Level Endzone	
ADV	STEVEK	HAMMER-U, INC.			Super Bowl	2/2/2003		2	ADV	1,000.00	11/15/2002	KQRC 98.9 THE	
ADV	JAKE	MATT WATSON			1964: the Tribute	10/12/2003		2	ADV	\$125.00	10/16/2002		

Notes: [] Status: OPEN Assigned To: UNASSIGNED

Delivery Date: [] Update

Venue Map Payments
 Order Completion F4 Order
 Hist/ Notes (F5) Print (F4)
 Cancel Order

FIG. 19

2. Order Completion

Sort By: Filter: Status: ALL Payments Edit Sel F3 to Find PO

Orders Orders Detail

Orders to Complete

Status	ID	Sell Date	Company	First Name	Last Name	Total	Payment	Shipping	Sales Rep	Tracking #	Comments	CL
OPEN	272	11/11/02	MOVIE STAR	KEVIN	SPACEY	\$325.50	Credit Card	US Mail	Jake			
OPEN	263	11/20/02	TSI	DAVE	RING	\$300.00	Credit Card	Fed-Ex Two Day	Dave		include map	
OPEN	264	11/20/02	TSI	DAVE	RING	\$0.00	Cash	WGL Cal	Dave			
OPEN	265	11/20/02	TSI	DAVE	RING	\$216.00	Credit Card	Fed-Ex International	Jake			
OPEN	266	11/21/02	MOVIE STAR	KEVIN	SPACEY	\$325.00	Cash	Fed-Ex Standard	Jake			
OPEN	287	11/22/02	HAMMER-U.	STEVE	KAMINSKI	\$615.00	Deposit	Fed-Ex Priority	Jake			
OPEN	288	11/27/02	TSI	DAVE	RING	\$425.00	Multiple	Fed-Ex Standard	Dave			
OPEN	290	12/02/02	TSI	DAVE	RING	\$660.00	Credit Card	Fed-Ex Saturday	Dave			
OPEN	291	12/02/02	TSI	MR	BROKER	\$640.00	Credit Card	Fed-Ex Two Day	Dave			
OPEN	292	12/03/02	TSI	DAVE	RING	\$0.00	AR	Fed-Ex Priority	Dave			
OPEN	297	12/10/02	TICKET	JEFF	JULIAN	\$1,710.00	Credit Card	Fed-Ex Standard	Dave			
OPEN	299	12/12/02	TSI	DAVE	RING	\$210.00	Multiple	Fed-Ex Priority	Dave			
OPEN	301	12/12/02	TSI	DAVE	RING	\$656.25	Multiple	Fed-Ex Standard	Dave			
OPEN	302	12/12/02	TSI	DAVE	RING	\$576.50	Multiple	Fed-Ex Saturday	Dave			
OPEN	306	01/02/03	TICKETS.COM	TICKETS	COM	\$175.00	Multiple	Fed-Ex Express	Jake			
OPEN	307	01/06/03	TSI	DAVE	RING	\$382.05	Deposit	US Mail	Dave			
OPEN	311	01/08/03	ROCK QUERY	STONE	ROCK	\$61.55	Cash	Counter				
OPEN	312	01/10/03	TSI	DAVE	RING	\$131.25	Deposit	Fed-Ex Priority	Dave			
OPEN	314	01/15/02		DAVE	RING	\$40.00	Credit Card	Fed-Ex International	Dave			
OPEN	317	01/22/03	TSI	DAVE	RING	\$1,575.00	Deposit	Fed-Ex Priority	DAVE			
OPEN	318	01/22/03	TSI	DAVE	RING	\$630.00	Credit Card	Fed-Ex Priority	DAVE			
OPEN	319	01/22/03	TSI	DAVE	RING	\$674.10	Deposit	Fed-Ex Priority	DAVE			
OPEN	320	01/22/03	TSI	DAVE	RING	\$225.00	Credit Card	Fed-Ex Standard	DAVE			
OPEN	321	01/22/03	TSI	DAVE	RING	\$0.00	Deposit	Fed-Ex Saturday	Dave			
OPEN	322	01/22/03	TSI	DAVE	RING	\$337.05	Deposit	Counter	Dave			

Print Grid Mail/Notes (F6) Complete (F10) Print (F4) Close 01/22/03 Completed Report

FIG. 20

3. Inventory

Search current inventory

File Purchases Sales Manage Reports Windows Help

Use tabs to search Inventory within the company, or Inventory found on Exchange

Status: ☒ Open ☐ Reserve

Sort by: ☒ Seat ☐ List Price

Exchange Broker Info

Section: Data: ☒ Retail ☐ Wholesale

Event Report (F4) Resv. Report (F4)

Group Inventory Show Expired Search Clear

Inventory (3) Events (30) Exchange (0) Use Ctrl/Shift MultiSelect

Head. Category: Hide Sold Out Events in Grid Days: ALL

Event	Venue	Event Date	Event Time	Open	Reserved	Sold
Los Angeles Kings vs Minnesota Wild	Staples Center (Hockey)	1/23/2003	7:30 PM	5	0	0
Super Bowl XXXVI	Qualcomm Stadium (Football)	1/26/2003	TBA	23	2	1
New York Knicks vs Atlanta Hawks	Madison Square Garden (Basketball)	1/28/2003	7:30 PM	5	0	0
St Louis Blues vs Buffalo Sabres	Savvis Center (Hockey)	1/30/2003	7:00 PM	2	0	0
St Louis Blues vs New York Rangers	Savvis Center (Hockey)	2/6/2003	7:00 PM	2	0	0
St Louis Blues vs San Jose Sharks	Savvis Center (Hockey)	2/8/2003	7:00 PM	23	0	0
Chicago Bulls vs Detroit Pistons	United Center (Basketball)	2/11/2003	7:30 PM	2	0	0
PHOENIX SUNS vs MINN. TIMBERWOLVES	United Center (Basketball)	2/11/2003	TBA	5	0	0

Right click on grid for options

In	W	X	Loc	Event	Venue	Date	Time	C	Section	Row	Seats	Price	Cost	Face	Underbid
<input checked="" type="checkbox"/>				Los Angeles Kings vs Minnesota Wild	Staples Center	1/23/2003	7:30 PM		G	04		\$125.00	\$75.00	\$0.00	\$115.00
<input checked="" type="checkbox"/>				Los Angeles Kings vs Minnesota Wild	Staples Center	1/23/2003	7:30 PM		G	05		\$125.00	\$75.00	\$0.00	\$115.00
<input checked="" type="checkbox"/>				Los Angeles Kings vs Minnesota Wild	Staples Center	1/23/2003	7:30 PM		G	06		\$125.00	\$75.00	\$0.00	\$115.00
<input checked="" type="checkbox"/>				Los Angeles Kings vs Minnesota Wild	Staples Center	1/23/2003	7:30 PM		G	07		\$125.00	\$75.00	\$0.00	\$115.00
<input checked="" type="checkbox"/>				Los Angeles Kings vs Minnesota Wild	Staples Center	1/23/2003	7:30 PM		G	08		\$125.00	\$75.00	\$0.00	\$115.00

Select an Event from here to view Inventory here

Customer Sell/Reserve (F10) Clear Selections Refresh Venue Map (F2)

FIG. 21

User: **Jerry** PO Tickets Sell (F10) Print Invoice (F4) Reserve Close View Venue Map Purch ID:

Customer Information

First Name: Mt. Ctx: History (F8) Add (F3)

Last Name: State: Zip Code: Add Address

Phone: Search Fax: FedEx Acct: Update Complete Order

Alt. Phone: Email: Comments: Clear

Cell Phone: CusType: ☒ Mailing List

Company: Referral: Payment: Set Order Type:

Address 1:

Address 2:

Credit Cards

Card Type	Number	Exp	Description

Shipping Addresses

Disc	Name	Company	Add

Tickets

In	Event	Venue	Price	Section	Row	Seat	Date
<input checked="" type="checkbox"/>	St Louis Blues vs New	Servis Center (Hockey)	\$0.00	AA	A	01	2/5/
<input checked="" type="checkbox"/>	St Louis Blues vs New	Servis Center (Hockey)	\$0.00	AA	A	02	2/5/

Change Price

Ticket Price:

Total Price:

Tax Exempt: ☐

Location:

Pricing

Tickets: \$0.00

Discount:

Discount Amt: \$0.00

Shipping:

Shipping Cost: \$0.00

Handling Fee: \$0.00

Tax: \$0.00

Total: \$0.00

FIG. 22

4. Pre Orders

File Purchases Sales Manage Reports Windows Ultra Users will begin here

Headliner: "Rockin Roadhouse Tour" (Concerts)
Event:
Venue:
Date:
☐ Schedule Only
☐ Show Expired
Search Clear

Event Notes
Subject NOTES

Use Ctrl/Shift MultiSelect Priced Event Categories

Event	Venue	Event Date	Time	Avail	Cat	Price	Qty	Descr
"Rockin Roadhouse Tour"	Peori Arena (End Stage)	1/22/03 We	TBA	0	A	\$0.00	0	Floor Level First 15 Row
"Rockin Roadhouse Tour"	Peori Arena (End Stage)	1/22/03 We	TBA	0	B	\$0.00	0	Floor Level Rows 16-25
"Rockin Roadhouse Tour"	Peori Arena (End Stage)	1/22/03 We	TBA	0	C	\$0.00	0	Lower Level Elevated
"Rockin Roadhouse Tour"	Peori Arena (End Stage)	1/22/03 We	TBA	0	D	\$0.00	0	Lower Level Elevated
"Rockin Roadhouse Tour"	Peori Arena (End Stage)	1/22/03 We	TBA	0	E	\$0.00	0	Lower Level Elevated
"Rockin Roadhouse Tour"	Peori Arena (End Stage)	1/22/03 We	TBA	0	F	\$0.00	0	Upper Level Closest
"Rockin Roadhouse Tour"	Peori Arena (End Stage)	1/22/03 We	TBA	0	G	\$0.00	0	Upper Level Opposite E
"Rockin Roadhouse Tour"	Blue Cross Arena (End Stage)	1/24/03 Fr	TBA	0	A	\$0.00	0	Floor Level First 15 Row
"Rockin Roadhouse Tour"	Blue Cross Arena (End Stage)	1/24/03 Fr	TBA	0	B	\$0.00	0	Floor Level 16-40 Rows
"Rockin Roadhouse Tour"	Blue Cross Arena (End Stage)	1/24/03 Fr	TBA	0	C	\$0.00	0	Lower Level Elevated
"Rockin Roadhouse Tour"	Blue Cross Arena (End Stage)	1/24/03 Fr	TBA	0	D	\$0.00	0	Lower Level Elevated
"Rockin Roadhouse Tour"	Blue Cross Arena (End Stage)	1/24/03 Fr	TBA	0	E	\$0.00	0	Lower Level Opposite E
"Rockin Roadhouse Tour"	Fraze Pavilion - Kettering, OH	6/13/03 Fr	TBA	0	A	\$0.00	0	1st 10 Rows from the S
"Rockin Roadhouse Tour"	Fraze Pavilion - Kettering, OH	6/13/03 Fr	TBA	0	B	\$0.00	0	Rows 16 to 25 from the S
"Rockin Roadhouse Tour"	Fraze Pavilion - Kettering, OH	6/13/03 Fr	TBA	0	C	\$0.00	0	Terrace Seating
"Rockin Roadhouse Tour"	Fraze Pavilion - Kettering, OH	6/13/03 Fr	TBA	0	D	\$0.00	0	Lawn Seating
"Rockin Roadhouse Tour"	Norwintere Arena (Front Street)	6/14/03 Sa	TBA	0	A	\$0.00	0	Floor Level First 15 Row

Search for Event

Select Sell

Add to PO Add Notes Sell Advanced Sale Venue Map (F2)

FIG. 23

Enterprise Users will begin here

User: Jerry New Sale Sell Print Invoice (F4) Close Purch ID: 123

Customer Information

First Name: DAVE MI: City: OVERLAND PARK History (F6) Add CCards (F9)

Last Name: RING State: KS Zip Code: 66210 Add Add Addresses

Phone: 913-384-4751 Search Fax: na FedEx Acct: 1603147 Update Complete Order

Alt. Phone: Email: na Comments: Cor: Accounting AP Bal: \$0/\$600

Cell Phone: CustType: Broker ☒ Mailing List Limit: ??? Set Unit

Company: TSI Referral: Current Customer Payment: Deposit Set Order Type Phone

Address 1: 11900 COLLEGE Address 2: 315

Credit Cards

D	Card Type	Number	Exp	Description
<input checked="" type="checkbox"/>	American Express	asdfsdfasdfsdfasdfsdf	03/2003	
<input checked="" type="checkbox"/>	Visa	4444444444444444	4/4	asdfsdfasdfsdf

Shipping Addresses

Desc	Name	Company	Phone
	ASDFAS	ASDFASDF	

Advanced Sale

Event: A Musical Journey Comments: After completing the screen select "Sell"

Venue: Ahmanson Theatre Location: Pricing Tickets: \$50.00

Event Date: No. of Tickets: 2 Ticket Price: 25 Shipping: Certified MailTM

Section: Shipping Cost: \$5.00 Handling Fee: \$0.00 Tax: \$0.00 Total: \$50.00

Tax is not calculated automatically for Advance Sales.

FIG. 24

The following windows are specific to Deposit Payment type

Add Payment

Invoice #324
 Date: 1/22/2003

DAVE RING (1216)
 151
 11900 COLLEGE
 315
 OVERLAND PARK, KS 66210
 913-984-7751

Invoice Total: \$200.00
 Payments Total: \$0.00
 Balance Due: \$200.00

Amount: Payment: Add

Apply Selected Deposit | Add Deposit | Print Invoice | Memo:

Date	Type	Amount	Extra In
1/10/2003	Refund	\$275.00	
12/12/2002	Refund	\$325.00	

Select "Add Deposit"

Add Deposit

Amount: 75 Payment: Add

Memo:

Date	Type	Amount	Extra Info	Memo
1/10/2003	Refund	\$275.00		Store Credit From Sale #305
12/12/2002	Refund	\$325.00		Store Credit From Sale #295

Insert Deposit amount and Payment type

Select Credit Card

Card Type	Number	Exp	Description
Visa	412341241342423424	04/2004	Corporate C
Visa	4444444444444444	4/4	Personal
Visa	4456-5555-5555-5555	05/2005	Corporate C
Discover	654565456545654	05/2007	Corporate C

Cancel Select

Select the credit card you wish to bill to, Then select the "Select" button

FIG. 25

5. *Customers*

Use to add new customers, search for customer information, modify an existing sale or PO, or to create a new sale.

The screenshot shows a software interface for managing customers. It includes a search form at the top with fields for First Name, Last Name, Company, and Customer Type. There are also fields for Address, Email, City, Zip, State, and a Search button. Below the search form is a table of customer records. Annotations with arrows point to various parts of the interface: 'Enter search criteria for Customer, select "Search"' points to the Search button; 'Select customer from list or' points to the table; 'Contains Customer History' points to the History button; 'If customer is not listed, add customer here' points to the Add Customer button; and 'Takes you to Inventory Sales screen or Advanced Sales screen' points to the Inventory Sale and Advance Sale buttons.

Enter search criteria for Customer, select "Search"

Select customer from list or

Contains Customer History

If customer is not listed, add customer here

Takes you to Inventory Sales screen or Advanced Sales screen

CustID	First Name	Last Name	Company	Phone	Phone2	City
1191	TEST	TEST	TEST	TEST	TEST	TEST
1190	TEST	TEST	TEST	TEST	TEST	TEST
1191	TEST	TEST	TEST	TEST	TEST	TEST

Add Customer (F3) | History (F6) | Inventory Sale (F10) | Advance Sale (F10) | Print (F4) | Cancel

FIG. 26

6. Exchange Brokers

21010			FB Order
Broker ID#1			
Ticket Solutions		Phone: 800-477-5285	E-Mail: support@ticketsolutions.com
11900 College Blvd		Phone2: 913-384-4751	Web: http://www.ticketsolutions.com/
Suite 315		Fax: 913-451-7832	
Overland Park, KS			
#1 Ticket Solutions	#2 Great Seats	#3 Stage Front	
Overland Park, KS	College Park, MD	Laurel, MD	

Click on Broker name to retrieve
address, phone number and
further information for particular
broker.

FIG. 27

Manage
1. Inventory

Insert search criteria

Select Event from drop down list, Click "Show All"

File Purchases Sales Manage Reports Windows

Headliner: Lion King (Theatre) Date: Search Show Expired Consignments Expired

Found Events: 1

Lion King - 3/14/2003 8:00 PM @ New Amsterdam Theatre Show All

Seating Selection

Category	Section	Row
ALL B	ALL ORCH	ALL A

Set Price: List Wholesale Section: Location: In Hand Wholesale Retail

+/- \$ Change: Category: Update Cat Clear

+/- % Change: Update Selected Add to Exchange Unshare

Ticket Count: 3 Split Tax Venue Map (F2)

In	Loc	Event	Venue	Event Date	Col	Section	Row	Seat	List	Cost	Sold Price	Wholesale	Wholesale	Face	Status
<input checked="" type="checkbox"/>	KC	Lion King	New Amsterdam	Mar 14	B	ORCH	A	03	\$185.00	\$107.28	\$0.00	\$0.00	NO	\$100.00	OPEN
<input checked="" type="checkbox"/>	KC	Lion King	New Amsterdam	Mar 14	B	ORCH	A	05	\$185.00	\$107.28	\$0.00	\$0.00	NO	\$100.00	OPEN
<input checked="" type="checkbox"/>	KC	Lion King	New Amsterdam	Mar 14	B	ORCH	A	07	\$185.00	\$107.28	\$0.00	\$0.00	NO	\$100.00	OPEN

FIG. 28

Highlight & double click inventory to be modified

Make modifications. Select Save -or- Select Delete

frmEditTicket

Lion King - 3/14/2003 8:00 PM @ New Amsterdam Theatre

Int. Notes: SECTION ORCH, ROW A, SEATS 1 TO 3

Ext. Notes:

Section: ORCH Confirm No.:

Row: A List Price: 185

Seat: 03 Cost: 107.28

☒ In Hand Face: 100

☐ Wholesale Delete Save Cancel

FIG 29

2. Shared Inventory

Use to manage sharing tickets with the Exchange and Web.

Use to export data to TicketsNow or TicketTrader.

File Purchases Sales Manage Reports Windows															
Unshare Selected		<input type="checkbox"/> Limit by Web		<input checked="" type="checkbox"/> Show Today's		Refresh		Global		TicketsNow		TicketTrader		Share All Web All Shared	
In	Web	Loc	Event			Venue		Date	Time	C	Qty	Section	Row	Seats	Price
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	STL	St Louis Blues vs Phoenix Coyotes			Savvis Center (Hockey)		3/6/03	7:00 PM	4	303	J	05-12	155.00	
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	KC	North Carolina Tar Heels vs. Duke Blue			Dean E Smith Center		3/9/03	4:00 PM	12	205A	W	01-02	195.00	

FIG. 30

3. Pre Order Prices (Ultra User Option)

Allows user to set Prices & Quantity for specific Categories.

File Purchases Sales Manage Reports Windows

Event/Headliner:
Venue:
Category:
Event Date:

Day of Week
☐ Sun
☐ Mon
☐ Tue
☐ Wed
☐ Thu
☐ Fri
☐ Sat

Event	Event Date	Venue	Category	Price	Quantity	EV
2003 Kansas City Chiefs Season Tickets	Friday, 08/15/03	Arrowhead Stadium (Football)	A	01	01	
2003 Kansas City Chiefs Season Tickets	Friday, 08/15/03	Arrowhead Stadium (Football)	B	01	01	
2003 Kansas City Chiefs Season Tickets	Friday, 08/15/03	Arrowhead Stadium (Football)	C	01	01	
2003 Kansas City Chiefs Season Tickets	Friday, 08/15/03	Arrowhead Stadium (Football)	D	01	01	
2003 Kansas City Chiefs Season Tickets	Friday, 08/15/03	Arrowhead Stadium (Football)	E	01	01	
2003 Kansas City Chiefs Season Tickets	Friday, 08/15/03	Arrowhead Stadium (Football)	F	01	01	

FIG. 31

5. Buyers/Credit Cards

Modify & Add to Buyer/Credit Card list.

The screenshot shows a software window with a menu bar (File, Purchases, Sales, Manage, Reports, Windows) and a toolbar. The main area is divided into two sections. The top section, titled 'Ticket Buyers', contains a table with columns: ID, Buyer Name, Name, Address, City, State, Zip, Phone, and Email. The bottom section, titled 'Credit Cards', contains a table with columns: Buyer ID, Category, Card Name, Card Type, Card Number, Card Exp, Credit Limit, Date Due, Interest Rate, Name, Address, City, and State. Below the tables are buttons for 'Show All Cards', 'Print Card List', 'Show Deleted', 'Add New Buyer', and 'Add New Card'.

ID	Buyer Name	Name	Address	City	State	Zip	Phone	Email
701A								
731A								
1171A								
321B								
1091B								
781B								
331B								
1361B								
1051B								
671B								
661C								
1251C								
1281C								
1301C								
341C								

Buyer ID	Category	Card Name	Card Type	Card Number	Card Exp	Credit Limit	Date Due	Interest Rate	Name	Address	City	State
A	210											
A	210											
A	210											
A	210											

FIG. 32

6. Events

6.1. Headliners

Add Headliners in database

The screenshot shows a software window titled 'Search Headliners:'. It contains a table with columns: Headliner, Category, and VENT_HEADLINER_ID. Below the table are buttons for 'Close', 'Add', and 'Delete'. A callout box points to the 'Add' button with the text: 'To add a Headliner, click Add, enter the Headliner name & category, select Add'. Another callout box points to the 'Search' button with the text: 'Search for Headliner to verify that the Headliner needs to be added'. Below the table is a form with fields for 'Headliner:' and 'Category:', and buttons for 'Add' and 'Cancel'.

Headliner	Category	VENT_HEADLINER_ID
"Artist Empowerment Coalition" Benefit Concert	Concerts	105023
"CMJ Music Marathon"	Concerts	105024
"Four Bitchin' Babes"	Concerts	105017
10 Gates Dancing	Theatre	104571
100.3 The Beat Holiday Countdown	Concerts	105494
10000 Maniacs	Concerts	102717
1964: the Tribute	Th	
2002 New Years Eve Party	Na	
2002 Peach State Classic	Co	
2003 AHL All-Star Game	NH	

FIG. 33

7. Field Values

Use to add, delete or modify options for: customer types, office locations, Shipping types, or discounts to the database.

The 'Field Values' window contains four main sections:

- Customer Type:** A list box showing 'Broker', 'Individual', and 'Hotel'. Below it are 'Delete', 'Add', and 'Update' buttons.
- Location:** A table with columns 'Location', 'City', and 'Abbrev.'. It contains 'Home Office' (City: HO, Abbrev: HO) and 'Test' (City: city, Abbrev: mo). Below the table are input fields for 'Location:', 'City:', and 'Abbreviation:', and 'Delete', 'Add', and 'Update' buttons.
- Shipping:** A table with columns 'Shipping' and 'Cost'. It lists 'Pick Up' (\$0.00), 'Fed-Ex Standard' (\$15.00), 'Fed-Ex Saturday' (\$20.00), 'Certified Mail's' (\$5.00), 'Fed-Ex Priority' (\$15.00), and 'Fed-Ex Two Day' (\$15.00). Below are 'Delete', 'Add', and 'Update' buttons.
- Discount:** A table with columns 'Discount', 'Percent', 'Dollar Amt', and 'ID'. It lists 'Test5' (Percent: 0, Dollar Amt: 15, ID: 1) and 'Test .05%' (Percent: 0.05, Dollar Amt: 0, ID: 2). Below are input fields for 'Discount', 'Dollar Amt', and 'Percent', a checked 'Enable Discount' checkbox, and 'Delete', 'Add', and 'Update' buttons.

FIG. 34

8. Referral List

Add/Delete Customer Referrals.

The 'Lead Source List' window shows a list of sources with columns 'Source' and 'Cost'. The list includes:

- 101.1 Fox (Kansas City)
- 101.7 KGQZ (Trenton, MO)
- 104 KBEQ (Kansas City)
- 1040 WHO-AM Radio (Des Moines)

Buttons for 'Add' and 'Delete' are at the top.

FIG. 35

9. Shopping Cart

File Purchases Sales Manage Reports Windows									
Refresh By Sales Rep By Event By Entry Time Close									
Complete List of Items in All Users Shopping Cart									
SALES REP	COMPUTER	TIMESTAMP	STATUS	EVENT	EVENT DATE	SECT	ROW	SEAT	
▶	ELAINE		SOLD	Super Bowl XXXVII - Oakland	1/26/2003	FIELD 34	1		
	ELAINE		SOLD	Super Bowl XXXVII - Oakland	1/26/2003	FIELD 34	24	24	
	ELAINE		SOLD	Super Bowl XXXVII - Oakland	1/26/2003	FIELD 34	25		
	ELAINE		SOLD	Super Bowl XXXVII - Oakland	1/26/2003	FIELD 34	22	22	

FIG. 36

10. Exchange

10.1. Broker to Broker Settings

Contains a list of all brokers that use the Exchange. Allows you to regulate the type of payment accepted for each broker and the Reserve time.

File	Purchases	Sales	Manage	Reports	Windows
Broker	Payment	Reserve Hrs	Exclude	City	St.
1-800 Buy Seats	Credit Card		None	Chicago	IL
2-Tickets.com	COD		None	Atlanta	GA
24/7 (WebTickets.com)	Credit Card		None	Atlanta	GA
A Worldwide Ticket co	COD		None	Pompano Beach	FL
A-1 Tickets	COD		None	Cerritos	CA
A-1 Tickets (Houston)	COD		None	Houston	TX
AAA Tix (CHI)	AP		None	Chicago	IL
AAA TIX (AL)	AP		None	Birmingham	AL
Access Entertainment Inc.	Credit Card		None	Toronto	ON
Ace Ticket (Boston)	AP	0.5	None	Brookline	MA
Ace Ticket Service (Chicago)	Credit Card	1	None	Glenview	IL
ADVANTAGE SPORTS &	COD		None	RED BANK	NJ
Advantage Tickets	COD		None	Adison	TX
ALL American Ticket Service	Credit Card		None	Flamming	DE

Refresh Save

FIG. 37

Reports

1. Mailing List

Use various fields to narrow search criteria.

The screenshot displays a software interface for generating a mailing list report. The interface includes several sections for filtering and generating the report:

- Purchases:** Radio buttons for Sales, All, and Type (CONCERT, OTHER, SPORT).
- Categories:** A list box for selecting categories.
- Headlines:** A list box for selecting headlines.
- Export to File:** Buttons for Export Emails, Print Labels, and Build.
- PO Report:** A button for generating a Purchase Order Report.
- Report:** A button for generating a report.
- Build:** A button for building the report, showing 0 customers.
- Venues:** A list box for selecting venues.
- Events:** A list box for selecting events.
- Customer State:** A list box for selecting a state (e.g., AB, AE, AK, AL, ALB, AP, AR, ARK, ALIS, AZ).
- Customer City:** A list box for selecting a city (e.g., 0, 00000, 1111, 123, 1LEAWOOD, 2, 222222, 3213213, 4 SEASONS).
- Customer:** A list box for selecting a customer (e.g., AGENT TRAVEL, AREA GUIDE, BROKER, BUYER, CIRCLES - CENTURION, CIRCLES - MAIN).
- Money Spent:** A list box for selecting a money spent amount (e.g., >0, >0).
- Sales Rep:** A list box for selecting a sales representative (e.g., (ABILIZER)WEB - 116, (CIRCLES)WEB - 1, (CIRCLES)WEB - 10, (CIRCLES)WEB - 11, (CIRCLES)WEB - 119, (CIRCLES)WEB - 120, (CIRCLES)WEB - 124, (CIRCLES)WEB - 142, (CIRCLES)WEB - 152, (CIRCLES)WEB - 153).
- Referral:** A list box for selecting a referral (e.g., --- SELECT CAMPAIGN ---, SITEWEB, REBAY, COMDOVERTURE, 7 JUST SENT IN A MONI, 101.1 FOX (KANSAS CIT), 101.7 KG02 (Trenton, NJ), 101.7 KG02 (Trenton, NJ)).
- Trans Date:** A checkbox for using transaction dates.
- Begin Date:** A date picker for the start date (e.g., 01/01/03).
- End Date:** A date picker for the end date (e.g., 01/14/03).
- Exclude those who opted out of mail:** A checkbox for excluding customers who have opted out of mail.
- Exports Email addresses to a .txt file:** A checkbox for exporting email addresses to a text file.
- Generates a Purchase Order Report:** A checkbox for generating a purchase order report.
- Select Build prior to exporting or printing labels:** A checkbox for selecting a build prior to exporting or printing labels.

The interface also shows a preview of the resulting customer list, which includes the following information:

First	Last	Title	Company	Address1	Address2	City	State
ZZDev2	(U11900 Coll Suite 3307	No Tickets	KS				

The preview also includes a printer settings section with a preview of the printed output:

ZZDEV2 (ULTRA TEST)
11900 COLLEGE BLVD.
SUITE 3307
NO TICKETS, KS 66210

The interface also shows a list of customers with the following information:

ID	Customer	Phone
1199	ZZDev2 (Ultra Test) 11900 College Blvd. Suite 3307 No Tickets, KS 66210	913-311-1199

FIG. 38

3. Event Reports

3.1. Event Range

Select Date Range, Sorts by Event Name

1/15/2003		Event Report		
Date	Event	Venue	Sold	Available
1/12/03	Chicago Blackhawks vs Nashville Pred	United Center (Hockey)		4
12/16/02	Chicago Bulls vs Boston Celtics	United Center (Basketball)		2
12/27/02	Chicago Bulls vs Minnesota Timberwolves	United Center (Basketball)		2
1/13/03	Chicago Bulls vs New York Knicks	United Center (Basketball)		2
12/31/02	Chicago Bulls vs Portland Trail Blazers	United Center (Basketball)		2
12/18/02	Chicago Bulls vs Toronto Raptors	United Center (Basketball)		2
1/6/03	Chicago Bulls vs Utah Jazz	United Center (Basketball)	2	
12/22/02	Kansas City Chiefs vs San Diego Chargers	Arrowhead Stadium (Football)	16	35
1/4/03	Los Angeles Kings vs Dallas Stars	Staples Center (Hockey)		5
12/17/02	Los Angeles Kings vs St Louis Blues	Staples Center (Hockey)	5	
1/10/03	Los Angeles Lakers vs Cleveland Cavaliers	Staples Center (Basketball)	8	
1/12/03	Los Angeles Lakers vs Miami Heat	Staples Center (Basketball)		4
12/30/02	Missouri Tigers vs Valparaiso Crusader	Haas Center (Basketball)		4
12/29/02	New England Patriots vs Miami Dolphins	Gillette Stadium (Football)	5	

FIG. 39

3.2. Current Events

Automatically Generates

1/15/2003		Event Report		
Date	Event	Venue	Sold	Available
3/21/03	10 Gates Dancing	National Arts Centre		3
3/20/03	10 Gates Dancing/Tedd Robinson	National Arts Centre		4
3/22/03	10 Gates Dancing/Tedd Robinson	National Arts Centre	4	5
2/15/03	2003 AMA Supercross	HHH Metrodome		5
3/29/03	2003 AMA Supercross	Reliant Arena		8
1/23/03	Chicago Blackhawks vs St Louis Blues	United Center (Hockey)		4

FIG. 40

4. Inventory

4.1. Sold Tickets Search Utility

Provide search criteria

Select event by highlighting the row

File Purchases Sales Manage Reports Windows

Event: Date:
Venue: Invoice #:
Section: Row: Item #:
Seat: Amount:

Sold Inventory

Invoice	EVENT	VENUE	Purch Date	Event Date	Section	Row	Seat
88494	NFL Pro Bowl	Aloha Stadium	1/17/2001	2/4/2001	C	13	15
88494	NFL Pro Bowl	Aloha Stadium	1/17/2001	2/4/2001	C	13	16
88914	NFL Pro Bowl	Aloha Stadium	1/26/2001	2/4/2001	PP	08	04
88914	NFL Pro Bowl	Aloha Stadium	1/26/2001	2/4/2001	PP	08	05
88926	NFL Pro Bowl	Aloha Stadium	1/26/2001	2/4/2001	G	31	03
88926	NFL Pro Bowl	Aloha Stadium	1/26/2001	2/4/2001	G	31	04

FIG. 41

Select the Print button at the bottom of

ALL TO:
SUITE 118
BLOOMINGTON, IL 61704
309-462-4377

SE # TW:

Card No: 88494 Customer Ref: 54833

SUITE 118
BLOOMINGTON, IL 61704
309-462-4377

To represent	Invoice	Invoice Date	Date of Report
For report	For report	For report	1/17/2001

Order Date: 1/17/2001 11:00 AM Order Ref: 1177521

Invoice Number: 578 COMMISSION CLEARING COMPANY 5-1796-4313-7
127 13-41 BLOOMINGTON

Print

Page: 1 of 1
Total: 1177521
Amount: 1177521
Print: 1177521

FIG. 42

4.2. Reserved Ticket List
 Automatically generates report.


<div>  <div>Reserved Tickets</div> </div>									
EventID	Section	Row	Seat			Cost	Lot	Reserved	
103,677	Boston Red Sox vs Anaheim Angels			Fenway Park	Monday, August 21, 2000				
	24	EE	1	DUPLICATE	TICKETS	\$0.00	\$155.00	\$155.00	
103,706	Boston Red Sox vs Seattle Mariners			Fenway Park	Saturday, September 2, 2000				
	11	CC	07	DUPLICATE	TICKETS	\$0.00	\$95.00	\$95.00	
	11	CC	08	DUPLICATE	TICKETS	\$0.00	\$95.00	\$95.00	
212,639	Bruce Springsteen and the E Street Band			Dunkin Donuts Center (End Stage)	Monday, March 10, 2003				
	101#	C	05	KYLE	STONE	\$82.65	\$0.00	\$0.00	
	101#	C	06	KYLE	STONE	\$82.65	\$0.00	\$0.00	
	103*	EE	01	KYLE	STONE	\$81.83	\$0.00	\$0.00	
	103*	EE	02	KYLE	STONE	\$81.83	\$0.00	\$0.00	
	103*	EE	03	KYLE	STONE	\$81.83	\$0.00	\$0.00	
	103*	EE	04	KYLE	STONE	\$81.83	\$0.00	\$0.00	

FIG. 43

4.3. Expired Inventory

Automatically generates report.


				<i>Expired Inventory</i>	
					
<i>College World Series - Session 5 (Rosenblatt Stadium)</i>				<i>Monday, June 17, 2002</i>	<i>Count: 2</i>
<u>BB</u>	<u>Row</u>	<u>Seat</u>	<u>Count</u>		
	10	03	2		
<i>Minnesota Vikings vs New York Giants (HHH Metrodome (Footb</i>				<i>Sunday, November 10, 2002</i>	<i>Count: 30</i>
<u>120</u>	<u>Row</u>	<u>Seat</u>	<u>Count</u>		
	23	09	2		

FIG. 44

4.4. No PO Tickets


Automatically generates report.

1/15/2003								
<u>EventID</u>	<u>Section</u>	<u>Row</u>	<u>Seat</u>			<u>Cost</u>	<u>Lot</u>	<u>Sub</u>
181,712	2002 Mainstay Independence Bowl -			Independence Bowl Stadium	Friday, December 27, 2002			
Nebraska Cornhuskers vs Mississippi Rebels								
	113	11	01			\$35.00	\$0.00	\$175.00
	113	11	02			\$35.00	\$0.00	\$175.00
	113	11	03			\$35.00	\$0.00	\$150.00
	113	11	04			\$35.00	\$0.00	\$150.00
	113	11	05			\$35.00	\$0.00	\$150.00

FIG. 45

4.5. Sold Tickets

Automatically generates report.



Sold Tickets Report

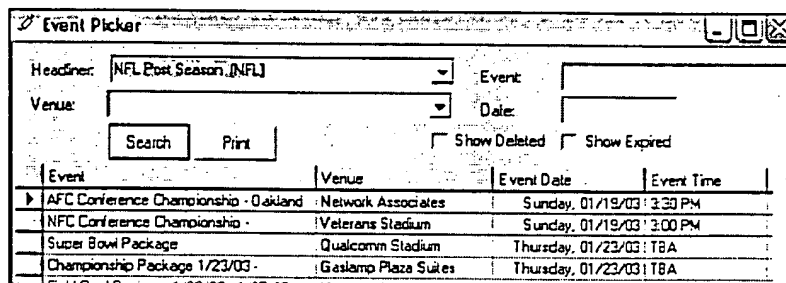
Section	Row	Seat	Sold Date	Sold \$\$	Rep	Inv #
2003 AMA Supercross			HHH Metrodome (Football)		Saturday, February 15, 2003	TBA
133	05	15	1/13/03	\$ 95.00		155,70
133	05	16	1/13/03	\$ 95.00		155,70
2003 NFL Pro Bowl			Albha Stadium		Sunday, February 2, 2003	1:00 PM
ORANGE K	14	13	1/15/03	\$ 250.00		155,81

FIG.46

4.6. Fax List

Provide search criteria.

Select event by
highlighting,
Select multiple
events by
suppressing the
Control or Shift
keys while
highlighting with mouse.



Event Picker

Headliner: [NFL Post Season (NFL)] Event: []

Venue: [] Date: []

[Search] [Print] [Show Deleted] [Show Expired]

Event	Venue	Event Date	Event Time
AFC Conference Championship - Oakland	Network Associates	Sunday, 01/19/03	3:30 PM
NFC Conference Championship -	Veterans Stadium	Sunday, 01/19/03	3:00 PM
Super Bowl Package	Qualcomm Stadium	Thursday, 01/23/03	TBA
Championship Package 1/23/03 -	Gaslamp Plaza Suites	Thursday, 01/23/03	TBA

FIG. 47

Select Print

Prompt "Include only shared tickets?", select "yes" or "no"


	Ticket Solutions, Inc.		Phone: (913)384-4751	
	11900 College Blvd. Suite 315 Overland Park, KS 66210		Fax: 913-451-7832	
January 26, 2003		Super Bowl XXXVII at Qualcomm Stadium (Football)		3:00
San Diego, CA				
<u>COUNT</u>	<u>SECTION</u>	<u>ROW</u>	<u>FACE</u>	<u>RETAIL</u>
2	PLAZA 06	12	\$400.00	\$4,750.00
5	FIELD 06	22	\$0.00	\$4,500.00

FIG. 48

4.7. # Days Fax List

Prompt "How many days?"

Prompt "Include only shared tickets?"


	Ticket Solutions, Inc.		Phone: (913)584-4751	
	11900 College Blvd. Suite 315 Overland Park, KS 66210		Fax: 913-451-7832	
January 15, 2003		Duke Blue Devils vs Virginia Cavaliers at Cameron Indoor Stadium Durham, NC		7:00
<u>COUNT</u>	<u>SECTION</u>	<u>ROW</u>	<u>FACE</u>	<u>RETAIL</u>
2	11	B	\$0.00	\$175.00

FIG. 49

4.8. Open Inventory

4.9. Open Inventory (Selected Events)

4.10. Open Inventory (Not Categorized)

Automatically generates report.

Detailed Current Inventory				
Print Date & Time: 1/15/2003 2:44:39PM				
<i>Avril Lavigne</i>				
5/9/03	7:30 PM	Serv's Center (End Stage)	St. Louis	MO
118	G	List Price:	\$25.00	Cost: \$38.01

FIG. 50

5. Registers

5.1. FedEx History

FedEx Ship History							
Invoice	Comp. Date	Amount	Ship To	Payment	Shipping Type	Tracking #	BA To
155653	1/15/2003	\$1,105.00		Credit	Fed-Ex Standard	790185552735	Standard
155417	1/15/2003	\$2,277.76		Credit	Fed-Ex Standard	790677847553	Standard
155829	1/15/2003	\$5,300.00		CDD UF	Fed-Ex Standard	790677847955	Recipient
155621	1/15/2003	\$1,105.00		Credit	Fed-Ex Standard	790185633810	Standard
155458	1/15/2003	\$265.00		Credit	Fed-Ex Two Day	790185486896	Standard
155727	1/15/2003	\$3,115.00		Credit	Fed-Ex Priority	790185628980	Standard
155815	1/15/2003	\$1,215.00		Credit	Fed-Ex Priority	790677647753	Standard
155680	1/15/2003	\$765.93		Credit	Fed-Ex Standard	791277343777	Standard
154973	1/15/2003	\$208.10		Credit	Fed-Ex Standard	790185553999	Standard
155807	1/15/2003	\$1,740.00		Credit	Fed-Ex Standard	791277648446	Standard
155654	1/15/2003	\$490.00		Multiple	Fed-Ex Standard	790185760769	Standard
155818	1/15/2003	\$500.00		AR	Fed-Ex Standard	790185534284	Recipient
155775	1/15/2003	\$6,200.00		CDD UF	Fed-Ex Standard	791277509402	Recipient
155662	1/15/2003	\$905.00		Multiple	Fed-Ex Standard	790677813154	Standard
155661	1/15/2003	\$1,105.00		Credit	Fed-Ex Standard	790185654587	Standard
152329	1/15/2003	\$1,115.00		Credit	Fed-Ex Standard	791277433231	Standard
155109	1/15/2003	\$5,955.00		Credit	Fed-Ex Standard	790185577622	Standard
155829	1/15/2003	\$5,300.00		AR	Fed-Ex Standard	791277585069	Standard
155009	1/15/2003	\$515.00		Credit	Fed-Ex Two Day	790185488134	Standard
155736	1/15/2003	\$1,565.00		Credit	Fed-Ex Priority	790185623680	Standard
155618	1/15/2003	\$1,415.00		Credit	Fed-Ex Standard	790677772908	Standard

FIG. 51

5.2. Invoice Register

Able to modify search criteria. Select Refresh after modifying the search criteria.

Select an item by highlighting the row.

Select Print, this will generate an invoice.

File Purchases Sales Manage Reports Windows

Date Range: 01/15/03 to 01/15/03

Rec: ALL SALES Refresh Print (F4)

Sales Rep Filter: (Circles) Web - 1 (Circles) Web - 10 (Circles) Web - 11

Referral Filter: COMMOVERTURE 101.1 FOX (KANSAS CITY) 107.7 KFLZ (St Louis)

Invoices (F3 to Sort, F6 to Find #, F9 to Find PO)

ID	Type	SalesRep	Event - Venue	Event Date	Qty	Seating	Sold For	Cost	Profit	Margin
155867	COMPLETE		Toronto Maple Leafs vs	2/8/2003	3	CAT A	\$360.00			
155867	INVENTORY		Toronto Maple Leafs vs	2/8/2003	1	319 STD, ROW STD.	\$120.00	\$82.10	\$37.90	32%
155867	INVENTORY		Toronto Maple Leafs vs	2/8/2003	2	320 STD, ROW STD.	\$240.00	\$164.20	\$75.80	32%
155866	INVENTORY		St Louis Blues vs Detroit	3/22/2003	2	117, ROW A, SEATS	\$500.00	\$220.00	\$280.00	56%
155865	INVENTORY		Guns N Roses -	12/13/2002	2	FL1, ROW 12, SEATS	\$142.06	\$142.06	\$0.00	
155864	INVENTORY		Guns N Roses -	12/13/2002	2	FL1, ROW 12, SEATS	\$142.06	\$142.06	\$0.00	
155863	INVENTORY		Guns N Roses -	12/13/2002	2	FL1, ROW 12, SEATS	\$142.06	\$142.06	\$0.00	
155862	INVENTORY		Guns N Roses -	12/13/2002	2	FL2, ROW 09, SEATS	\$142.06	\$142.06	\$0.01	0%
155861	INVENTORY		Guns N Roses -	12/13/2002	2	FL3, ROW 06, SEATS	\$142.06	\$142.06	\$0.01	0%
155860	PRICED		Kansas Jayhawks vs	1/25/2003	4	CAT A	\$2,400.00			
155859	PRICED		UAW-Daimler Chrysler 400	3/2/2003	1	CAT H	\$175.00			
155858	INVENTORY		Mamma Mia	1/18/2003	2	R ORC, ROW B, SEATS	\$400.00	\$130.00	\$270.00	67%
155857	INVENTORY		Guns N Roses -	12/13/2002	2	FL3, ROW 03, SEATS	\$142.06	\$142.06	\$0.01	0%
155856	INVENTORY		Guns N Roses -	12/13/2002	2	FL3, ROW 05, SEATS	\$142.06	\$142.06	\$0.01	0%
155855	INVENTORY		2003 NFL Pro Bowl	2/2/2003	2	BLUE H, ROW 45,	\$370.00	\$200.00	\$170.00	46%
155854	PRICED		Super Bowl XXXVII	1/25/2003	4	CAT H	\$6,600.00			
155853	INVENTORY		George Strait	2/13/2003	6	109, ROW M, SEATS	\$900.00	\$417.40	\$482.60	54%
155852	PRICED		Belmont Stakes	6/8/2003	2	CAT B	\$700.00			
155851	PRICED		Cirque Du Soleil - O	1/18/2003	3	CAT A	\$900.00			
155851	PRICED		Danny Gans	1/16/2003	3	CAT A	\$600.00			
155850	PRICED		George Strait	2/13/2003	5	CAT C	\$750.00			

Inventory Sales: Total: \$44,794 Profit: \$12,175.00

Advanced Sales: Total: \$96,090

☒ Sale Date ☐ Completion Date

FIG. 52

5.3. Purchase Order Register

Able to modify search criteria. Select Refresh after modifying the search criteria.

Select an item by highlighting the row.

Select Print, this will generate a Complete Purchase Order.

File Purchases Sales Manage Reports Windows

Date of POs to Show: 12/17/02 Refresh Print (F4) F9 to Sort

ID	Status	SalesRep	Payment Type	PO Total	Event - Venue	Event Date	Qty	Cost	Vendor
41622	Complete		Credit Card	\$179.56	Yanni	05/03/03	2	\$89.78	TICKETMASTER
41754	Complete		Credit Card	\$162.50	Shakira	01/28/03	2	\$81.25	TICKETMASTER
41755	Complete		Credit Card	\$162.50	Shakira	01/28/03	2	\$81.25	TICKETMASTER
41786	Complete		Credit Card	\$205.00	2003 Nike Super Bowl	01/01/03	2	\$102.50	TICKETMASTER
41787	Complete		Credit Card	\$205.00	2003 Nike Super Bowl	01/01/03	2	\$102.50	TICKETMASTER
41788	Complete		Credit Card	\$205.00	2003 Nike Super Bowl	01/01/03	2	\$102.50	TICKETMASTER
41789	Complete		Credit Card	\$205.00	2003 Nike Super Bowl	01/01/03	2	\$102.50	TICKETMASTER
41827	Complete		Credit Card	\$355.75	Chris	03/13/03	4	\$88.94	TICKETS.COM
41855	Complete		Credit Card	\$232.40	Alan Jackson	02/07/03	4	\$58.10	TICKETMASTER
41858	Complete		Credit Card	\$102.70	Alan Jackson	02/07/03	2	\$51.35	TICKETMASTER

FIG. 53

5.4. Web Sales Register

Able to modify search criteria. Select Refresh after modifying the search criteria.

Select an item by highlighting the row.

Select Print, this will generate a Priced Event Sale report.

ID	Type	First Name	Last Name	Total	Purch Date	Sales Rep	Completion Date	Tracking #
195951	PRICED	HOPE	GREEN	\$465.00	1/17/2003 9:39:27 AM			

Print (F4) History (F5) Refresh (F5) Find (Ctrl-F) Start Date: January 17, 2003

FIG. 54

5.6. Exchange Transactions

Date	Transaction	Who	Event ID	Event Date	Event Venue	Qty	Unit Price	Sold Price	Broker	Conf	Customer
1/16/2003	Tickets Sold to Customer	Who	197332	1/16/2003	Jesus Christ Superstar (Famous for Theatre (FLA))	2	\$85	\$170	0	0	E/S1547-ADV

FIG. 55

6. Sales Reports

6.1. Daily Sales by Event

Select Date Range, Sorts by Event Name

Event Sales

2003 AMA Supercross (HHH Metrodome (Football)) Saturday, February 15, 2003 TBA

Inv#	Sold	Rep	Customer	Location	Sold	Cost	Profit
155700	1/13/03	Amy Horton	CHARLES DUNLAP	Section: 133 Row: 03 Seats: 15 to 16	190.00	130.00	60.00
					2	190.00	130.00

2003 FedEx Orange Bowl- Iowa Hawkeyes vs USC Trojans (Pro Payer Stadium (Football)) Thursday, January 2, 2003 8:00 PM

Inv#	Sold	Rep	Customer	Location	Sold	Cost	Profit
155187	1/2/03	Jake	WRITE OFF	Section: 446 Row: 24 Seats: 20 to 20	0.00	50.00	(50.00)
155187	1/2/03	Jake	WRITE OFF	Section: PKG Row: ORANGE Seats: 170 to 171	0.00	0.00	0.00
155187	1/2/03	Jake	WRITE OFF	Section: TAIL GATE Row: PARTY Seats: 787 to	0.00	0.00	0.00
					5	0.00	50.00

2003 Rose Bowl- Oklahoma Sooners vs Washington State Cougars (Rose Bowl) Wednesday, January 1, 2003 2:00 PM

Inv#	Sold	Rep	Customer	Location	Sold	Cost	Profit
155173	1/1/03	Tim	GERARDO ESQUIVEL	Section: 07 Row: 72 Seats: 01 to 02	150.00	50.00	100.00
					1	150.00	50.00

total tickets
per event

total Sold, Cost,
Profit per Event

Yanni (Gaylord Entertainment (End Stage)) Wednesday, March 12, 2003 7:30 PM

Inv#	Sold	Rep	Customer	Location	Sold	Cost	Profit
155166	1/1/03			Section: 03 Row: A Seats: 07 to 03	420.00	200.00	120.00
					2	420.00	200.00

Report Totals: 1,002 222,751.97 210,557.63 72,194.34

total tickets
for date range

total Sold, Cost, Profit for
date range

FIG. 56

6.2. Daily Sales by Payment Type
 Select Date Range, Sorts by Payment Type

Payment type	CASH	SALES							
		12164	January 18, 2003	131531	\$200.00	\$200.00	\$0.00	\$0.00	\$0.00
		12164	January 18, 2003	131537	\$2,000.00	\$2,000.00	\$0.00	\$0.00	\$0.00
		11113	January 11, 2003	131544	\$200.00	\$200.00	\$0.00	\$0.00	\$0.00
		77009	January 13, 2003	131574	\$700.00	\$700.00	\$0.00	\$0.00	\$0.00
		76173	January 11, 2003	131779	\$1,320.00	\$1,320.00	\$0.00	\$0.00	\$0.00
		76173	January 11, 2003	131778	\$10,400.00	\$10,400.00	\$0.00	\$0.00	\$0.00
					<u>\$12,520.00</u>	<u>\$12,520.00</u>	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>
					\$12,520.00	\$12,520.00	\$0.00	\$0.00	\$0.00
INVENTORY	CASH	112210	January 12, 2003	131787	\$4,100.00	\$4,100.00	\$0.00	\$0.00	\$0.00
		75439	January 12, 2003	131783	\$14,500.00	\$14,500.00	\$0.00	\$0.00	\$0.00
					<u>\$18,600.00</u>	<u>\$18,600.00</u>	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>
					\$18,600.00	\$18,600.00	\$0.00	\$0.00	\$0.00
Sales Rep					<u>\$31,120.00</u>	<u>\$31,120.00</u>	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>
					\$31,120.00	\$31,120.00	\$0.00	\$0.00	\$0.00
INVENTORY		110101	January 11, 2003	131544	\$120.00	\$120.00	\$0.00	\$0.00	\$0.00
					<u>\$120.00</u>	<u>\$120.00</u>	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>
					\$120.00	\$120.00	\$0.00	\$0.00	\$0.00
SALES		131127	January 18, 2003	131549	\$1,112.00	\$1,112.00	\$0.00	\$0.00	\$0.00
		113943	January 11, 2003	131571	\$720.00	\$720.00	\$0.00	\$0.00	\$0.00
					<u>\$1,832.00</u>	<u>\$1,832.00</u>	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>
					\$1,832.00	\$1,832.00	\$0.00	\$0.00	\$0.00
Grand Total					<u>\$49,540.00</u>	<u>\$49,540.00</u>	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>
					\$49,540.00	\$49,540.00	\$0.00	\$0.00	\$0.00

FIG. 57

Select Date Range [selected date range must be the same date]




Select Date Range



6.5. Cancelled Orders

Select date range

		<i>Cancelled Sales</i>					
155233		Sold:	2-Jan-03	Total Sale:	\$815.00	Tax:	\$0.00
HIDCAN		Completed:		Tickets:	\$800.00	Shipping:	\$15.00
Carl		Cancelled:	13-Jan-03			Handling:	\$0.00
155613		Sold:	11-Jan-03	Total Sale:	\$990.00	Tax:	\$0.00
CANPRI		Completed:		Tickets:	\$975.00	Shipping:	\$15.00
Web		Cancelled:	13-Jan-03			Handling:	\$0.00
155657		Sold:	12-Jan-03	Total Sale:	\$785.00	Tax:	\$0.00
CANPRI		Completed:		Tickets:	\$770.00	Shipping:	\$15.00
Web		Cancelled:	13-Jan-03			Handling:	\$0.00

sales rep

customer name

FIG. 60

6.6. Chicago Sales Tax Viewer

FIG. 61

6.7. Chicago Sales Tax Report

Select Date Range

Prompt "Show sales you charged \$0.00 for?", select yes or no

Prompt "Do you charge tax on handling?", select yes or no

Prompt "Do you charge tax on shipping?", select yes or no

	Qty	Total Price	Face	Taxable	Should be Taxed	Amt Taxed for entire sale	Shipping	Handling
Theatre								
Web								
155,667	2	420.00	0.00	435.00	\$13.05	0.00	15.00	0.00 0??
						<u>\$0.00</u>		
						\$0.00		

FIG. 62

6.8. Purchases for an Event

Provide search criteria

The screenshot shows a window titled "Event Picker". It contains search criteria fields: "Headliner" with a dropdown menu showing "NFL Post Season (NFL)", "Event" with an empty text box, "Venue" with a dropdown menu, and "Date" with an empty text box. Below these fields are "Search" and "Print" buttons, and checkboxes for "Show Deleted" and "Show Expired". At the bottom is a table with four columns: "Event", "Venue", "Event Date", and "Event Time".

Event	Venue	Event Date	Event Time
▶ AFC Conference Championship - Oakland	Network Associates	Sunday, 01/19/03	3:30 PM
NFC Conference Championship -	Veterans Stadium	Sunday, 01/19/03	3:00 PM
Super Bowl Package	Qualcomm Stadium	Thursday, 01/23/03	TBA
Championship Package 1/23/03 -	Gaslamp Plaza Suites	Thursday, 01/23/03	TBA

FIG. 63

Event Picker

Headliner: Event:

Venue: Date:

☐ Show Deleted ☐ Show Expired

Event	Venue	Event Date	Event Time
AFC Conference Championship - Oakland	Network Associates	Sunday, 01/19/03	3:30 PM
NFC Conference Championship - Philadelphia	Veterans Stadium	Sunday, 01/19/03	3:00 PM
Super Bowl Package	Qualcomm Stadium	Thursday, 01/23/03	TBA
Championship Package 1/23/03	Gettysburg Plaza Suites	Thursday, 01/23/03	TBA
Field Goal Package 1/23/03 - 1/27/03	Hampton Inn	Thursday, 01/23/03	TBA
Touchdown Package 1/23/03 - 1/27/03	Double Tree Club	Thursday, 01/23/03	TBA
Safety Package 1/23/03 - 1/27/03	Remada Inn South	Thursday, 01/23/03	TBA
Hyatt Regency Rooms 1/23 - 1/27	Hyatt Regency (San)	Thursday, 01/23/03	3:00 PM
Super Bowl XXXVII	Qualcomm Stadium	Sunday, 01/25/03	3:00 PM
Super Bowl Package extra night	Qualcomm Stadium	Monday, 01/27/03	TBA

Select event by highlighting, Select multiple events by suppressing the Control or Shift keys while highlighting with mouse.

FIG. 64

Click the Print button to generate the report.

Purchase Orders by Event

Cost List Sold For

NFC Conference Championship - Philadelphia Eagles vs Tampa Bay Buccaneers (Veterans Stadium (Football)) Sunday,

January 19, 2003 3:00 PM
Tickets: 11 Sold Tickets: 2
Profit: (\$2,350.00)

Purchase Order # 43383

PO Date: 1/8/03 Payment: Check Confirm: \$350 paid 1/8, owe \$500 if eagles

Tickets: 2

Profit: \$350.00

304	01	02	\$250.00	\$425.00	\$425.00	Sold	In Hand
304	01	03	\$250.00	\$425.00	\$425.00	Sold	In Hand
			\$500.00	\$850.00	\$850.00		

Purchase Order # 43591

PO Date: 1/13/03 Payment: Ticket Deposit Confirm: BRENT

Tickets: 2

Profit: (\$700.00)

364	05	05	\$350.00	\$650.00	\$0.00	In Hand
364	05	06	\$350.00	\$650.00	\$0.00	In Hand
			\$700.00	\$1,300.00	\$0.00	

FIG. 65

6.9. Event Sales

Provide search criteria.

Select event by highlighting, Select multiple events by suppressing the Control or Shift keys while highlighting with mouse.

Event	Venue	Event Date	Event Time
AFC Conference Championship - Oakland	Network Associates	Sunday, 01/19/03	3:30 PM
NFC Conference Championship -	Veterans Stadium	Sunday, 01/19/03	3:00 PM
Super Bowl Package	Qualcomm Stadium	Thursday, 01/23/03	TBA
Championship Package 1/23/03 -	Gaslamp Plaza Suites	Thursday, 01/23/03	TBA
Field Goal Package 1/23/03 - 1/27/03	Hampton Inn	Thursday, 01/23/03	TBA
Touchdown Package 1/23/03 - 1/27/03	Double Tree Club	Thursday, 01/23/03	TBA
Safety Package 1/23/03 - 1/27/03	Ramada Inn South	Thursday, 01/23/03	TBA
Hyllt Regency Rooms 1/23 - 1/27	Hyllt Regency (San	Thursday, 01/23/03	3:00 PM
Super Bowl XXXVII	Qualcomm Stadium	Sunday, 01/26/03	3:00 PM
Super Bowl Package extra night	Qualcomm Stadium	Monday, 01/27/03	TBA
Super Bowl XXXVIII	Reliant Stadium (Football)	Sunday, 02/01/04	TBA
Super Bowl XXXIX	Allegiant Stadium	Sunday, 02/06/05	TBA
Super Bowl XL	Ford Field	Sunday, 02/05/06	TBA

FIG. 66

Click the Print button to generate the report.

Inv#	Sold	Rep	Customer	Location	Sold	Cost	Profit
153880	12/12/02			Section: FIELD 20 Row: 20 Seats: 13 to 14	3,900.00	2,700.00	1,200.00
153735	1/13/03			Section: CLUB 13 Row: 01 Seats: 11 to 13	5,850.00	4,200.00	1,650.00
153730	1/14/03			Section: FIELD 08 Row: 03 Seats: 07 to 15	27,900.00	21,150.00	6,750.00
153689	1/13/03			Section: CLUB 03 Row: 01 Seats: 14 to 15	5,900.00	4,300.00	1,600.00
153707	1/13/03			Section: PLAZA 12 Row: 07 Seats: 01 to 02	4,100.00	3,800.00	300.00
153718	1/12/03			Section: CLUB 03 Row: 01 Seats: 16 to 17	5,900.00	4,300.00	1,600.00
153685	1/13/03			Section: CLUB 03 Row: 02 Seats: 00 to 17	29,500.00	21,500.00	8,000.00
153725	1/13/03			Section: VIEW 16 Row: 13 Seats: 03 to 10	8,700.00	7,200.00	1,500.00
153725	1/13/03			Section: VIEW 16 Row: 13 Seats: 17 to 23	5,800.00	4,800.00	1,000.00
Report Totals:					97,500.00	73,900.00	23,600.00

FIG. 67

6.10. Event Sales Timeline (Weekly)

6.11. Event Sales Timeline (Daily)

Provide search criteria.

Select event by highlighting,
Select multiple events by
suppressing the Control or
Shift keys while highlighting
with mouse.

The Event Picker window displays a table of events with columns for Event, Venue, Event Date, and Event Time. The 'NFL Post Season (NFL)' is selected in the Headliner dropdown. The 'Search' and 'Print' buttons are visible below the table.

Event	Venue	Event Date	Event Time
AFC Conference Championship - Oakland	Network Associates	Sunday, 01/19/03	3:30 PM
NFC Conference Championship -	Veterans Stadium	Sunday, 01/19/03	3:00 PM
Super Bowl Package	Qualcomm Stadium	Thursday, 01/23/03	TBA
Championship Package 1/23/03 -	Gaslamp Plaza Suites	Thursday, 01/23/03	TBA
Field Goal Package 1/23/03 - 1/27/03	Hampton Inn	Thursday, 01/23/03	TBA
Touchdown Package 1/23/03 - 1/27/03	Double Tree Club	Thursday, 01/23/03	TBA
Safety Package 1/23/03 - 1/27/03	Ramada Inn South	Thursday, 01/23/03	TBA
Hyatt Regency Rooms 1/23 - 1/27	Hyatt Regency (San	Thursday, 01/23/03	3:00 PM
Super Bowl XXXVII	Qualcomm Stadium	Sunday, 01/26/03	3:00 PM
Super Bowl Package extra night	Qualcomm Stadium	Monday, 01/27/03	TBA
Super Bowl XXXVIII	Reliant Stadium (Football)	Sunday, 02/01/04	TBA
Super Bowl XXXIX	Allegiant Stadium	Sunday, 02/08/05	TBA
Super Bowl XL	Ford Field	Sunday, 02/05/06	TBA

FIG. 68

Select the Print button to generate the report.

The report titled 'Weekly Sales by Category' shows details for Event ID: 110,229, Super Bowl XXXVII, Qualcomm Stadium (Football), on Sunday, January 26, 2003, at 3:00 PM. It includes a table for Week 3, Monday, January 13, 2003, with columns for Qty, Avg. Price, Avg. Cost, and Profit.

Week 3	Monday, January 13, 2003	Qty	Avg. Price	Avg. Cost	Profit
Lower Level Goal to 30 Yard Line	B	27	\$2,985.19	\$2,231.48	\$753.71
Lower Level Corner Endzone	C	16	\$1,901.56	\$1,525.00	\$376.56
Lower Level Endzone	D	8	\$1,806.25	\$1,176.25	\$630.00
Upper Level Endzone	H	10	\$1,450.00	\$1,200.00	\$250.00
		61	\$159,975.00	\$106,660.00	\$53,315.00

FIG. 69

6.12. Event Purchases Timeline (Weekly)

Provide search criteria.

Select event by highlighting, Select multiple events by suppressing the Control or Shift keys while highlighting with mouse.

Event Picker

Headliner: Event:

Venue: Date:

☐ Show Deleted ☐ Show Expired

Event	Venue	Event Date	Event Time
AFC Conference Championship - Oakland	Network Associates	Sunday, 01/19/03	3:30 PM
NFC Conference Championship -	Veterans Stadium	Sunday, 01/19/03	3:00 PM
Super Bowl Package	Qualcomm Stadium	Thursday, 01/23/03	TBA
Championship Package 1/23/03 -	Gaslamp Plaza Suites	Thursday, 01/23/03	TBA
Field Goal Package 1/23/03 - 1/27/03	Hampton Inn	Thursday, 01/23/03	TBA
Touchdown Package 1/23/03 - 1/27/03	Double Tree Club	Thursday, 01/23/03	TBA
Safety Package 1/23/03 - 1/27/03	Ramada Inn South	Thursday, 01/23/03	TBA
Hyatt Regency Rooms 1/23 - 1/27	Hyatt Regency (San	Thursday, 01/23/03	3:00 PM
Super Bowl XXXVII	Qualcomm Stadium	Sunday, 01/26/03	3:00 PM
Super Bowl Package extra night	Qualcomm Stadium	Monday, 01/27/03	TBA
Super Bowl XXXVII	Reliant Stadium (Football)	Sunday, 02/01/04	TBA
<input checked="" type="checkbox"/> Super Bowl XXXIX	Altekt Stadium	Sunday, 02/06/05	TBA
Super Bowl XL	Ford Field	Sunday, 02/05/06	TBA

FIG. 70

Select the Print button to generate the report.

Event ID: 110,289		Super Bowl XXXVII		Sunday, January 26, 2003	
		Qualcomm Stadium (Football)		3:00 PM	
Week 2	Friday, January 10, 2003		Qty	Avg. Price	Avg. Cost
	Lower Level Corner Endzone	C	2	\$1,775.00	\$1,350.00
	Upper Level Corner Endzone	G	4	\$0.00	\$1,250.00
Week 3	Monday, January 13, 2003				
	Lower Level 25 to 30 Yard Line	A	9	\$0.00	\$3,138.89
	Lower Level Goal to 30 Yard Line	B	28	\$2,372.57	\$2,201.79
	Lower Level Corner Endzone	C	26	\$1,304.81	\$1,448.03
	Lower Level Endzone	D	12	\$1,204.17	\$1,217.50
	Upper Level Corner Endzone	G	2	\$0.00	\$1,250.00
	Upper Level Endzone	H	10	\$1,450.00	\$1,200.00
Grand Totals for Event					
			Qty	Avg. Price	Avg. Cost
	Lower Level 25 to 30 Yard Line	A	9	\$0.00	\$3,138.89
	Lower Level Goal to 30 Yard Line	B	28	\$2,372.57	\$2,201.79
	Lower Level Corner Endzone	C	26	\$1,304.81	\$1,441.07
	Lower Level Endzone	D	12	\$1,204.17	\$1,217.50
	Upper Level Corner Endzone	G	2	\$0.00	\$1,250.00
	Upper Level Endzone	H	10	\$1,450.00	\$1,200.00

FIG. 71

6.13. Event Profit/Situation

6.13.1. Current Events

Automatically Generates

Event Profit Situation											
		# Sold	# Unsold	Sold Tickets			Event Totals			Open Ticket Totals	
Event ID	Event, Venue, Date, Time			Sold For	Sum Cost	Sold Profit	Cost	Profit	List Price	Cost	First Sale Date & Time
179,810	Minnesota Wild vs Buffalo Sabres	2		\$128.00	\$130.00	\$140.00	\$150.00	\$140.00	\$1.00	\$0.00	1/14/03 10:00 pm
	Real Energy Center Hockey, LA+2003 7:00 PM	Average:		\$128.00	\$130.00	\$140.00	\$150.00	\$140.00	\$1.00	\$0.00	
180,870	Golden State Lakers	6		\$128.00	\$130.00	\$140.00	\$150.00	\$140.00	\$1.00	\$0.00	12/03/02 5:05 pm
	Los Angeles Lakers, LA+2003 7:00 PM	Average:		\$128.00	\$130.00	\$140.00	\$150.00	\$140.00	\$1.00	\$0.00	
91,125	Asahi Lions	2		\$128.00	\$130.00	\$140.00	\$150.00	\$140.00	\$1.00	\$0.00	12/03/02 6:30 pm
	Los Angeles Lakers, LA+2003 7:00 PM	Average:		\$128.00	\$130.00	\$140.00	\$150.00	\$140.00	\$1.00	\$0.00	
				Event Totals			Cost		Profit		

FIG. 72

6.13.2. Selected Events

Provide search criteria

Select event by highlighting, Select multiple events by suppressing the Control or Shift keys while highlighting with mouse.

Event Picker			
Headline:	NFL Post Season (NFL)	Event:	
Venue:		Date:	
<input type="button" value="Search"/> <input type="button" value="Print"/>		<input type="checkbox"/> Show Deleted <input type="checkbox"/> Show Expired	
Event	Venue	Event Date	Event Time
AFC Conference Championship - Oakland	Network Associates	Sunday, 01/19/03	3:30 PM
NFC Conference Championship -	Veterans Stadium	Sunday, 01/19/03	3:00 PM
Super Bowl Package	Qualcomm Stadium	Thursday, 01/23/03	TBA
Championship Package 1/23/03 -	Gaslamp Plaza Suites	Thursday, 01/23/03	TBA
Field Goal Package 1/23/03 - 1/27/03	Hampton Inn	Thursday, 01/23/03	TBA
Touchdown Package 1/23/03 - 1/27/03	Double Tree Club	Thursday, 01/23/03	TBA
Safety Package 1/23/03 - 1/27/03	Ramada Inn South	Thursday, 01/23/03	TBA
Hyatt Regency Rooms 1/23 - 1/27	Hyatt Regency (San	Thursday, 01/23/03	3:00 PM
Super Bowl XXXVII	Qualcomm Stadium	Sunday, 01/26/03	3:00 PM
Super Bowl Package extra night	Qualcomm Stadium	Monday, 01/27/03	TBA
Super Bowl XXXVIII	Reliant Stadium (Football)	Sunday, 02/01/04	TBA
Super Bowl XXXIX	Allegiant Stadium	Sunday, 02/06/05	TBA
Super Bowl XL	Ford Field	Sunday, 02/05/06	TBA

FIG. 73

6.14. Daily Totals

Automatically Generates

*Report is date inclusive in descending order

Daily Sales Report			
<u>Date</u>	<u>Sold Price</u>	<u>Cost</u>	<u>Profit</u>
Tuesday, January 14, 2003	90,565.00	67,968.00	22,997.00
Monday, January 13, 2003	75,860.00	52,184.41	23,675.59
Friday, January 10, 2003	22,105.00	14,834.58	7,270.42
Thursday, January 9, 2003	29,343.25	18,587.22	10,356.03
Wednesday, January 8, 2003	18,675.00	11,012.57	7,662.43
Tuesday, January 7, 2003	27,690.00	18,040.32	9,649.68
Monday, January 6, 2003	30,317.50	27,292.91	3,024.60
Saturday, January 4, 2003	2,015.00	1,390.00	625.00

FIG. 74

6.17. Custom with SalesReps/Dates

Reports

Sales Reports

Select a date range → Begin Date: 01/14/03
 Date range criteria → End Date: 01/14/03

Completed Date / Sale Date

Sales Report Commission
 Sales Report 2 SalesRep Totals
 Customer Type SalesRep Totals w/Order Type
 Referral Order Type

Sales Reps: (Unsel.)

(Abtzer) Web - 116
 (Circles) Web - 1
 (Circles) Web - 10
 (Circles) Web - 11
 (Circles) Web - 119
 (Circles) Web - 120
 (Circles) Web - 124
 (Circles) Web - 142
 (Circles) Web - 152
 (Circles) Web - 153
 (Circles) Web - 183

Narrow search to specific Sales Rep or leave unselected to search all

FIG. 75

Sales Report

Sales Report provides sales information broken down by Sales Rep.

*Customer Type, Referral, Commission and Order Type Reports provide similar information.

(Overture) Web

Jimmy Buffett (American Airlines Arena (End Stage)) Thursday, February 13, 2003 8:00 PM

155745

Sold: 13-Jan-03 Comm: 4

Completed: 14-Jan-03 Section: 104 Row: 21 Seats: 03 to 06

Sold Cost Pro

\$560.00 \$396.00 \$164.00

\$560.00 \$396.00 \$164.00

SalesRep Totals:

\$560.00 \$164.00

SalesRep Totals

*SalesRep Totals w/Order Type provides similar information

Sales Report by Sales Representative

01/14/03

# Sales	# Tickets	Total Cost	Total Price	Profit	Markup%	Margin%	Shipping	Fees	Tax	Discos
1	4	396.00	560.00	164.00	41.52%	29.24%	15.00	0.00	0.00	0.00
4	13	2,157.00	2,315.00	658.00	30.52%	23.32%	60.00	0.00	0.00	0.00
1	2	2,700.00	3,500.00	800.00	29.64%	22.86%	0.00	0.00	0.00	0.00
1	2	2,700.00	3,500.00	800.00	29.64%	22.86%	0.00	0.00	0.00	0.00

FIG. 76